



NATIONAL
CYBER
RESILIENCE
CENTRE
GROUP

NCRCG Quarterly

On behalf of the CRC Network

IMPACT REPORT

Q2 2026

NATIONAL AMBASSADORS



NatWest Group



Chainalysis



AVIVA



CyberSmart

Sir Robert
McALPINE



Domino's



GTIA

Global Technology Industry Association



nationwide

LOGISTICS UK



Akamai

L'ORÉAL
GROUPE



LLOYDS
BANKING GROUP

MBDA

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Save the date:

We are already planning the 2027 CRC Network Summit, and we'll bring you more news soon. For now, please save the **4th February 2027**.



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CRC
**Network
Summit**
2026

Introduction

NCRCG Chair, Tijs Broeke



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I am delighted with the progress that the NCRCG continues to make in furthering the Regional Cyber Resilience Centres' reach to SMEs across the regions. This Q2 Impact Report provides a comprehensive overview of this progress – from the onboarding of new National Ambassadors and the fantastic work with our existing National Ambassadors to the growing pipeline of talent through Cyber PATH.

This is all in the context of continued geopolitical instability, making the importance of SME resilience ever-more pressing as the diversity of threat broadens and the reliance on a strong and stable economy with small and medium sized-businesses at its bedrock is absolutely critical.



Tijs Broeke

Chair of City of London Police Authority Board
and NCRCG Chair

I am proud of the work the CRCs carry out day-in, day-out to strengthen this resilience and the announcement from the Security Minister, Dan Jarvis MBE, made in April to invest £90m to accelerate the adoption of Cyber Essentials across SMEs is extremely welcome. CRCs stand ready to help deliver this, applying the policing expertise at the core of their offer, helping prevent businesses falling victim to cyber crime.

This quarter, we have also seen some great work by our National Ambassadors bringing their skills and reach to bear on supporting our work across the regions. Our work with enterprise organisations has generated valuable insight into one of the biggest challenges facing business resilience – trusted communication across complex supply chains. Each organisation brings different challenges and the team has risen to the challenge, developing innovative and tailored solutions fit for each sector and organisation.

I would also like to highlight the work of CRC Network about the research-led work with our marketing team in the Care Sector. As we heard at CyberUK 2026 Conference in Glasgow in April, this team successfully onboarded several hundred care homes across England and Wales into CRC membership with NCRCG expert support. This is another example of the breadth of the work of the CRCs to reach across a variety of different sectors and strengthen their protection against the online threat.

As we look to the future, we need to build on our successes – and address areas where we could do better – to ensure we're fit for the future and ensure that we are delivering beyond the sum of our parts. One of the greatest strengths of the CRC programme is the partnership across policing, industry and academia. And from what I have seen us deliver to date, I am confident the future is bright.

Network impact data at a glance

SME SUPPLY CHAIN MITIGATION



23%



of National Ambassador supply chain campaign respondents that sign up with a CRC

SKILLS CRISIS MITIGATION



80

Total number of days of **Cyber PATH** paid work experience days

SMEs IN ACTIVE LEARNING



Around **33.7k SMEs**

registered across the CRC Network.

Average of **900 SMEs** signing up to the CRC network/month.



National Ambassadors now running scaled campaigns to **supply chain** and **customer bases**, escalating this rate of registration.

HARD TO REACH BEING REACHED



And **76%**



of CRC engagement is with organisations with **less than 50 employees** - the hardest to reach as identified by UK Home Office

RECOGNISED BY ACADEMIA

The network is working with



36 university partners

as part of our **Cyber PATH** talent pipeline programme, benefiting **over 150 students** to date and delivering services to **29 enterprise organisations** this quarter.

SMEs ENGAGING WITH SERVICES



42

Cyber PATH services delivered in Q2.



878

individuals attended

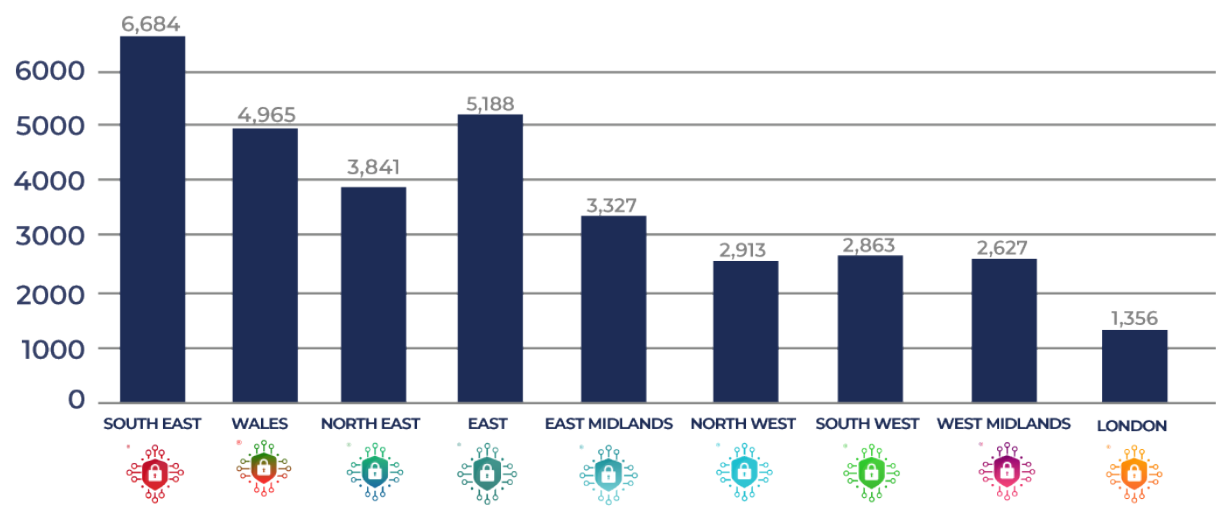
funded **Security Awareness Training** sessions.



Source: NCRCG CRM

Network impact data at a glance

CORE MEMBER VOLUME BY CRC REGION



TOTAL NUMBER OF MEMBERS: 33,764

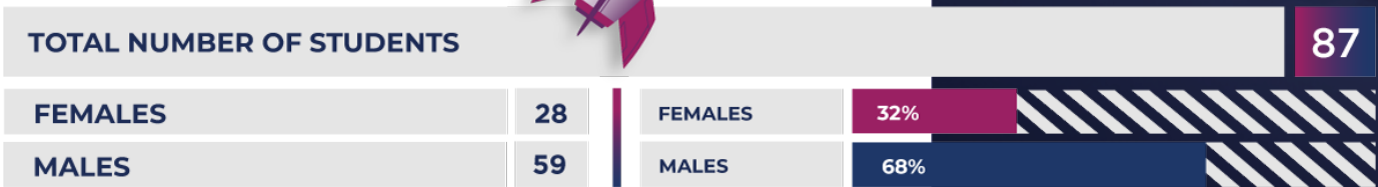
MEMBERSHIP BREAKDOWN

BUSINESS SIZE



CYBER PATH STUDENT UPDATE

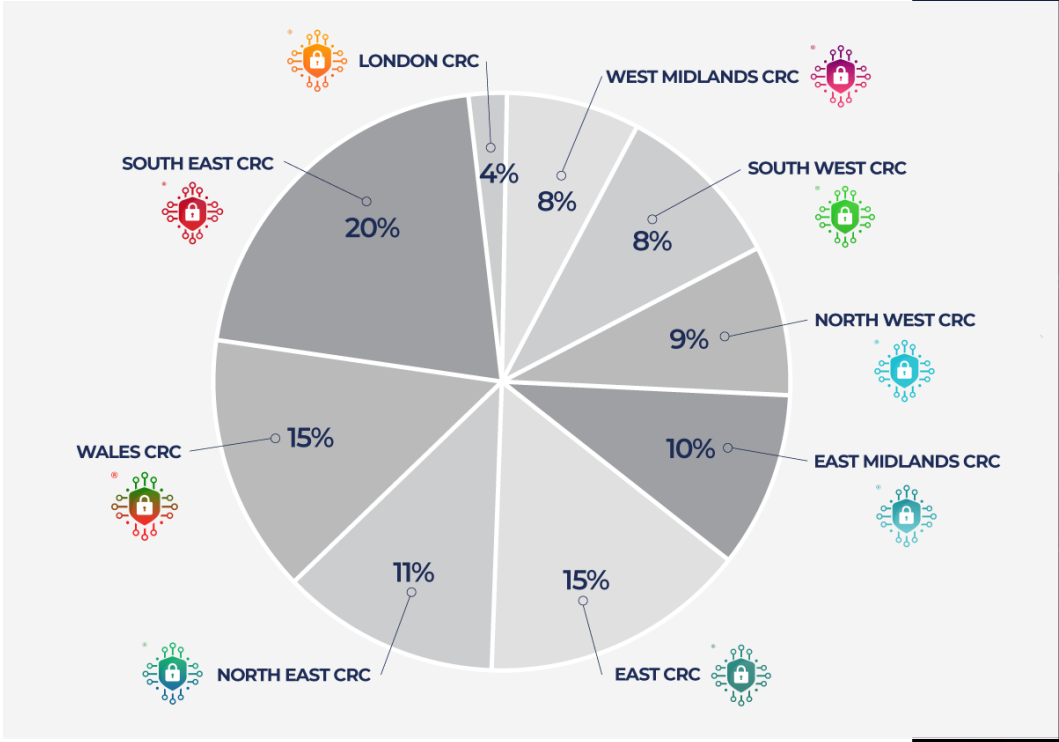
As of 30th JUNE 2026



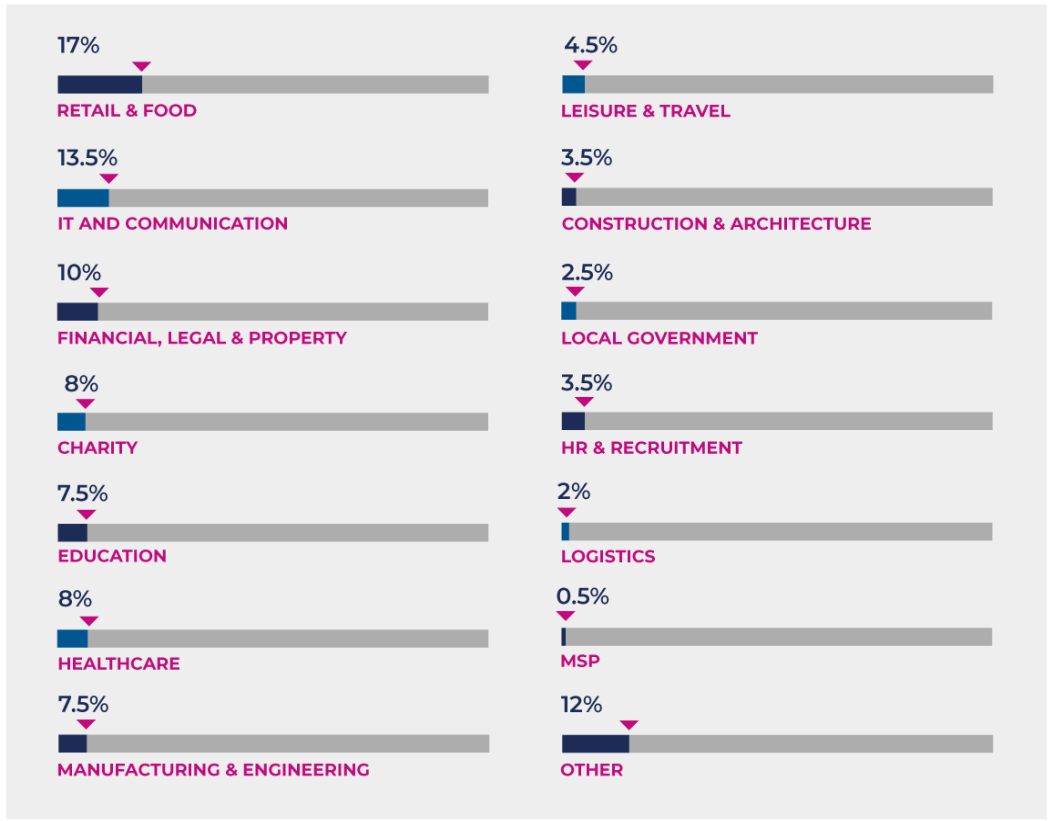
Source: NCRCG CRM

Network impact data at a glance

CORE MEMBERS BY REGIONAL CRC



CORE MEMBERS BY SECTOR



Source: NCRCG CRM

National Ambassador Programme

Chief Experience Officer, Joanna Goddard

Q2 Review



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The National Ambassador Programme continues to demonstrate the power of strategic partnership through its unique structure to strengthen the cyber resilience of the UK's economy. During Q2, we saw significant growth in both the scale and influence of the Programme, further evidencing how enterprise leadership, practical action, and trusted partnerships can drive **measurable outcomes** across SME supply chains, customer communities, and regional economies.

Critically, National Ambassadors continue to demonstrate that proactive engagement with their SME suppliers is working. Through practical guidance, trusted communications and coordinated campaigns, together we are helping suppliers understand not only why cyber resilience matters, but how, when and where they can take action. With the collective reach of participating organisations now approaching **one million SMEs**, this represents one of the most powerful private-sector commitments to cyber crime prevention and resilience-building in the UK and beyond.

This quarter we were delighted to welcome **MBDA Systems** and **Domino's Pizza** to the National Ambassador Programme. Domino's represents a particularly significant milestone as our first franchise-based organisation, **creating new opportunities** to understand and develop resilience solutions tailored to the **franchise sector**, and MBDA is leading the defence sector in developing **new support solutions for SME suppliers**. Their participation opens an important pathway for engaging business communities that play critical roles in the UK economy, while providing a model that can be replicated.

Through our continued partnership working with the **National Cyber Security Centre (NCSC)**, **Department for Business, Innovation, Science and Trade (DBIST)** (formerly DSIT) we have advanced the development and delivery of initiatives that support both supply chain engagement in resilience and the **managed service provider (MSP)** community as a route to scale. These collaborations ensure that trusted guidance, practical interventions, and educational resources reach organisations that need them most, in a way and at a time that is digestible, **tracking techniques through data analytics**, and helping translate national cyber priorities into meaningful action on the ground.

The Programme also expanded its social value contribution by scaling up enterprise staff volunteering opportunities. **National Ambassadors are increasingly mobilising employees** to support regional Cyber Resilience Centres, helping to promote local CRC events, raise awareness within communities, and extend the reach of regional Cyber Resilience Centre initiatives. This growing volunteer network demonstrates how enterprise organisations can contribute directly to crime prevention and economic resilience in their local areas.



Joanna Goddard
Chief Experience Officer
NCRCG



National Ambassador Programme

Chief Experience Officer, Joanna Goddard

Q2 Review



Our National Ambassador portfolio was proudly represented at **CYBERUK 2026**, where we showcased the Programme's collective impact alongside several National Ambassadors. The response reaffirmed the growing industry appetite for practical, measurable approaches to cyber resilience. This demand was further reflected in the success of the Enterprise Edition of the CRC Network Newspaper, which achieved record-breaking engagement levels and highlighted the increasing relevance of the Programme's work across both public and private sector audiences.

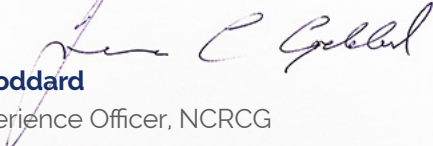
Importantly, the findings, SME intelligence and outcomes **generated through the National Ambassador Programme continue to shape approaches across government, law enforcement and industry**. Referrals from National Ambassadors remain a critical source of engagement, connecting Cyber Resilience Centres to national organisations, strategic accounts, high-risk businesses and SME supply chains. These trusted routes create opportunities to deliver support where it can have the greatest impact on reducing cyber risk.

One of the quarter's most significant achievements was the launch of a major cyber resilience awareness and education initiative for the UK's hair and beauty sector in partnership with **L'Oréal Group**. The programme represents one of the most substantial cyber awareness campaigns ever developed for the sector, providing practical guidance and support to businesses that have historically had limited access or understanding of the relevance of cyber resilience support.

We have also seen several National Ambassadors engage directly with Government, demonstrating leadership by signing the Minister's Cyber Security Pledge and committing to action at both Board and supply chain level. These commitments reflect the growing recognition that cyber resilience is not solely a technology issue but a business responsibility requiring visible leadership and sustained investment. One of our lead contacts on this at the former DSIT is none other than a former Cyber PATH student, more later in this issue on that.

Together, we are helping law enforcement, government and industry achieve outcomes that none could deliver in isolation. Through innovation, collaboration and measurable action, the National Ambassador Programme continues to strengthen the nation's cyber resilience while creating lasting value for businesses, communities and the wider economy.

My sincere thanks to every National Ambassador representative for your continued leadership, commitment and willingness to turn ambition into action. Our collective mission continues to grow, and this report shares the achievements, insights and impact delivered throughout the quarter.


Joanna Goddard
Chief Experience Officer, NCRCG

Source: NCRCG CXO

Introducing MBDA Systems

In May, we were delighted to welcome MBDA, a world-leading defence company, on board as a National Ambassador, our first in the defence space.

MBDA is a unique multinational European group operating across the UK, France, Italy, Germany, and Spain, designing and manufacturing complex weapon systems for the army, navy and air forces of its home nations and their allies globally, thus supporting their national sovereignty.

For 25 years, MBDA's mission has been playing a central role in keeping nations safe. This has meant developing first-class cyber expertise to ensure its digital systems and technologies are well protected against cyber attacks.

Claire Burgess, Procurement and Supply Chain Cyber Security Manager, has already recorded an **episode (No.52) of the CyberVersed** podcast in which she explains the need to build robust, long-term relationships given the product's lifespan, and the requirement that **25% of their Tier 1 suppliers are UK-based**.

For MBDA, the cyber security of SMEs in its supply chain is paramount to its safe, continued operations and to national security. The organisation invests significantly in supporting its SME suppliers to become cyber resilient because it believes it has a **responsibility to help them understand the process by explaining it in layman's terms**.

She also explains that the support is an ongoing provision and how they help suppliers by encouraging them to focus on what they are trying to protect and to identify the real value in the business. Ensuring they have an incident management plan and excellent communication are two simple, but critical factors they highlight and assist suppliers to understand.

On the podcast, Claire shares the reasons for joining as a National Ambassador, to which Claire had more than one answer. Firstly, there was the **prospect of sharing experiences** with a very diverse group of fellow National Ambassadors whom she has already found to be very collaborative and supportive of one another; she is already genuinely moved by the group's passion. Secondly, she was **overwhelmed by the Cyber PATH students' presentation skills and knowledge**; she already fully intends to explore recruitment through the programme. Finally, the work done by the CRC Network and how they engage with the SME community.

"To be the first National Ambassador in the Defence sector for the National Cyber Resilience Centre Group is a reflection of the importance MBDA places on cyber security. Both internally and across our SME supply chain, we are committed to delivering best practice in cyber resilience and developing the cyber skills needed for the future. We look forward to embracing this role as a National Ambassador, and sharing our expertise with SMEs to enhance their security."

Chris Allam, Chief Technical Officer and UK Managing Director, MBDA

Claire Burgess attended the Police Steering Group meeting in June, where she met many fellow National Ambassador representatives; she remarked that she was impressed and encourage by the collaboration and knowledge-sharing within the group. We are already working closely with Claire to launch a supply chain campaign in the coming months.

The MBDA logo is displayed in a bold, white, italicized sans-serif font. A small red dot is positioned above the letter 'A'. The logo is set against a dark blue background that features a faint, stylized image of a mountain range.

Claire Burgess

Procurement and Supply Chain
Cyber Security Manager, MBDA

Source: NCRCG CXO

Introducing Domino's

As the world's leading pizza company, Domino's needs no introduction. It operates over **20,000 locations** across **83 countries** globally, and in the **UK, it has over 1,400 locations**. We are delighted that they have joined our National Ambassador Programme, firstly because they are such a globally recognised brand, but also because they are the first National Ambassador organisation to join us that operates a franchise model.

Although they are our newest National Ambassador, they have already taken part in the **CyberVersed podcast (episode 54)**. Dr Mandy Haeburn-Little was joined by Jason Barford, Chief Information Security Officer and Tim Cauley, IT Security & Compliance Manager, to discuss the company's reasons for joining our Programme.

From the outset of the conversation, it becomes clear just how much Domino's relies on **cutting-edge technology** to deliver exceptional customer experiences, and why cyber resilience is at the forefront of everything they do.

Jason and Tim outline the company's history, particularly its UK operations, and how it has consistently led the way in adopting emerging technologies to meet ever-changing consumer demands and expectations. Listening to them speak on the podcast, it is clear that Domino's embraces change and moves quickly to enhance the customer experience when technology presents an opportunity.

Although new to the National Ambassador programme, Domino's has first-hand knowledge of the CRC Network; **Jason Barford is a long-time supporter of the Cyber Resilience Centre for the South East**, having served as a member of its Advisory Group at its inception.

Knowing the CRC Network's work and the support they offer SMEs, Jason was keen to extend Domino's relationship across the entire network, enabling Domino's to work with its franchise partners and its vast supply chain throughout the UK. And as an organisation heavily invested in emerging technology and trends, they are also keen to work with the **Cyber PATH programme to encourage students to explore careers in their sector**.

Jason is also attracted to the diversity of the National Ambassador companies; he recognises the **value of knowledge sharing and learning from the experiences of CISOs** in other sectors operating entirely different business models. Likewise, he is equally prepared to share his knowledge with fellow Ambassadors.

Jason and Tim have a wealth of knowledge and experience that is invaluable to the programme, and we thank them for the significant contribution that they are already making.



Jason Barford
Chief Information Security Officer
Domino's

Source: NCRCG CXO

L'Oréal welcomes NCRCG

In the Q1 Impact Report, we announced the completion of filming for the eLearning module for the L'Oréal Business Academy online portal. We are delighted to confirm that it is **now live and available to the 7,000+ salons** in L'Oréal's network.

However, L'Oréal know that simply making exceptional content available on the portal is not enough; they appreciate the need to promote it and encourage salon staff to consume it. To achieve this, the team at L'Oréal worked closely with the CRC Network to create and deliver a webinar to around **95 Business Managers**, fully briefing them on the eLearning module and why it is important to the salons with whom they work.

Detective Inspector Michelle Ohren, of the **Cyber Resilience Centre for the West Midlands**, hosted the webinar and answered questions for a highly engaged audience. Now, the Business Managers are fully versed and able to promote the module as they speak with the salons in their respective portfolios.

Deborah Bees, Education Manager UKI at **Matrix**, which is one of the many L'Oréal brands, attended the webinar. **Deborah immediately appreciated the value of the content being shared** with the salons and was keen to introduce it to Matrix network. However, the Matrix model differs from the L'Oréal salon business: it operates exclusively through distributors.

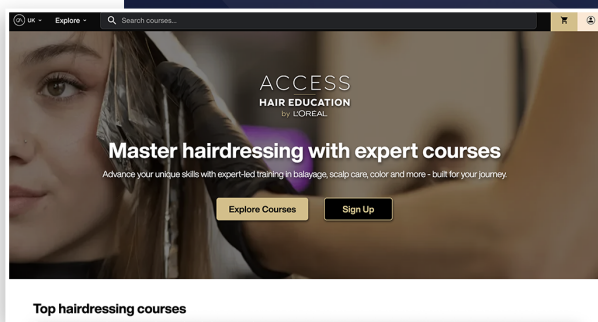
Deborah not only identified an opportunity to support the network of Matrix distributors but also to help them offer valuable cyber resilience support to their customers. However, the Matrix operation has no Learning Academy portal with which to share eLearning content. Instead, we agreed to present the content in person at their recent distributor event in L'Oréal's impressive academy in London.

Former Cyber PATH student **Sapphire Little**, now full-time at NCRCG and NCRCG's Cyber Resilience and Policing Consultant, **former Superintendent Paul Peters**, presented to the distributors, outlining current threats and the CRC Network's work. In addition, we have prepared digital CRC Network brochures they can distribute to their respective clients. **The next stage of the campaign is to arrange webinar sessions for Matrix distributors' customers.**

We were also privileged to be invited to the L'Oréal head office in London's White City. Sapphire Little, Patrick Cousins and Gordon White (all NCRCG) were delighted to be welcomed by Jason O'Hare and members of his team for an insights meeting and lunch at their offices. We were also treated to a tour of the **L'Oréal Academy**, which welcomes over **16,000 salon professionals for training and product briefings each year.**

Not only was it a pleasure to see the facilities firsthand, but it was also invaluable in helping us further appreciate the brand and how it works. Thank you to Jason and his team for their hospitality and the opportunity to have a fantastic in-person planning session.

L'ORÉAL
GROUPE



matrix



Source: NCRCG CXO

Logistics UK: Driving forward with national engagement

During the 2nd Quarter, Logistics UK has continued to be an active National Ambassador utilising support from our CRC Network, Cyber PATH and fellow National Ambassadors.

In April, Former **Detective Inspector Chris White**, attended the **Logistics UK Executive Dinner** in Birmingham to talk about **AI Automation and Robotics**. The talk from Chris stimulated conversation about the challenges and opportunities posed by the adoption of these in logistics. It was a highly engaged audience who were appreciative of the input from a policing and cyber perspective.

"Our Exec Members were clearly interested in what you had to say, as evidenced by the barrage of questions they had for you!"

Matt Harrington, Senior Policy Manager - Leadership Content



Following the success of Chris's presentation, **Matt Harrington** requested an interview with Executive Insight Magazine about the CRC Network's work and Logistics UK's involvement as a National Ambassador. **Patrick Milford, Detective Superintendent and CRC Lead**, was happy to be interviewed for the magazine.

We are especially appreciative of the opportunity to present at the **Logistics UK Annual Conference**. In this instance, we have enlisted the support of **Maxine Bulmer**,

Director - Cyber Security at **CGI**, a fellow National Ambassador company.

The topic for the presentation was '**The continued impact of AI on the future of industry**'. We are grateful to Maxine for agreeing to represent NCRCG, and for sharing her extensive knowledge on the subject.

NCRCG is also supporting a series of **Transport Manager Events** throughout the country. We are currently engaging with **Alice Teehan**, Senior Event Sales Executive - Sponsorship, about which events we will have a physical presence at, and for which we will provide digital collateral.

Former **Superintendent Paul Peters**, Cyber and Policing Consultant at NCRCG will presenting at a series of sector focused sessions this month.



Source: NCRCG CXO

Logistics UK: Driving forward with national engagement

We have also taken part in webinars for sector-specific groups within Logistics UK. The first of these was working with **Dan Crutchington**, Manager - Compliance Information. We worked with Dan on a webinar for his **Utilities Group**, presented by **Colin Ellis**, Detective Inspector and Director at the **Cyber Resilience Centre for the East**.

"Thank you so much for yesterday, it was great to meet you properly and your presentation went down really well with the group."

Dan Crutchington, Manager - Compliance Information

We are now in discussions about hosting similar events for sector-specific groups, such as Waste, and we will continue to seek opportunities to deliver relevant content tailored to your various steering groups.

We have also been working with **Jessica Bannerman**, Chief Security Officer and **Poppy Higson**, Talent and Development Advisor, to run a series of training webinars for apprentices. The purpose of these webinars is to fulfil part of your apprenticeship requirements. The first of these has already been delivered.

Our Cyber PATH team conducted scoping meetings with the Logistics UK team to determine the content of the bespoke Security Awareness Training delivered as part of their apprenticeship training programme, and the feedback from Logistics UK is very encouraging.

"The learner cohort found the presentation engaging and useful. It fitted well with the lesson delivery and certainly made the cohort members think about personal, as well as workplace security in more detail."

"Having the logistics-specific examples was extremely beneficial for the cohort, as this put the learnings into perspective for them."

Clare Yearsley, Apprenticeship Skills Coach at Logistics UK

Thank you to **Nigel Smart**, **Jessica Bannerman** and the rest of the team at Logistics UK for their continued support and for allowing NCRCG and the CRC Network to contribute at their events.

LOGISTICS UK



CYBER PATH™
POLICE & ACADEMIA
TALENT HORIZONS



Nigel Smart
Director of IT & Development
Logistics UK

Source: NCRCG CXO

CyberSmart LIVE lives up to its billing!

National Ambassadors CyberSmart hosted their **CyberSmart LIVE** events in **Manchester** and at Tottenham Hotspur Stadium in **London** during May. We are grateful for the invitations they allowed us to extend to CRC members to attend the events, and we were happy to support them in distributing the invitations to our MSP members and National Ambassadors across the country.

We'd also like to thank CyberSmart for the opportunity to present at the events. Former **Superintendent Paul Lopez**, at the East CRC, and former **Detective Inspector Chris White** from the CRC for the South East delivered presentations about the work of the CRC Network.

It is also pleasing to see the continued collaboration and support among fellow National Ambassador organisations; **Maxine Bulmer** from **CGI**, **Rachel Lloyd-Moseley** from **Sir Robert McAlpine**, and **Jessica Bannerman** from **Logistics UK** (pictured right) all took part in panel discussions that proved popular and engaging.

It was also our pleasure to introduce **Med** and **Zeenat Jeewoth** to CyberSmart. By all accounts, their story resonated with the audience. Speaking afterwards, Vicky Cartwright, VP of Growth and Marketing at CyberSmart, said, "Med really was the highlight of the day at both events. It was so impactful for everyone to hear his story; I think everyone will remember that for a long time to come."

Med is a member of the East CRC and a victim of cybercrime. Med's story is tragic and impactful. What's more, **it has taken him over three years to share his story publicly**. The CyberSmart LIVE events were the first times that he was able and willing to talk about his ordeal.

CyberSmart has since been very supportive of Med and Zeenat. NCRCG has also recently recorded some video content with Med and Zeenat to create very short sound bites that highlight how important a story he has to tell, and how it can help many SMEs avoid becoming victims of similar attacks. The videos are now in post-production, and we hope to share these in the coming couple of months.



The team at CyberSmart is also keen to support the **Volunteer Day** programme, and we are grateful to them for inviting NCRCG CXO, Joanna Goddard, to present about the National Ambassador strategy and opportunities at their **all-staff event in London** in June. We look

forward to working with them in the coming months as they lend their support in their local communities.



National Ambassador campaign expansion

Growing the CRC audience through National Ambassador reach and influence



CAMPAIGNS DEPARTURE BOARD

NATIONAL	TARGET AUDIENCE	VOLUME	LAUNCH DATE
nationwide	CONVEYANCERS	4,000	BOARDING
nationwide	SUPPLIERS	200	DEPARTED
AVIVA	BROKERS	3,500	DEPARTED
Sir Robert McALPINE	SUPPLIERS	1,200	DEPARTED
Sir Robert McALPINE	MARKET TOWN	100+	DEPARTED
Sir Robert McALPINE	SOCIAL ENTERPRISE	100+	DEPARTED
GTIA	MSPs	183	BOARDING
AVIVA	BROKERS (2)	TBC	BOARDING
AVIVA	SUPPLIERS	200	BOARDING
LOGISTICS UK	MEMBERS	21,000	BOARDING
NatWest Group	CHARITIES	1,580	DEPARTED
NatWest Group	DOCTOR'S SURGERIES	TBC	BOARDING
NatWest Group	DENTAL PRACTICES	TBC	BOARDING
NatWest Group	CARE HOMES	1,700	BOARDING
NatWest Group	LEGAL PRACTICES	TBC	BOARDING
NatWest Group	SUPPLIERS	1,000	BOARDING
NatWest Group	CUSTOMERS	850,000	BOARDING
mastercard	BANKING PARTNERS	TBC	BOARDING
L'ORÉAL	BUSINESS PARTNERS	100	BOARDING
L'ORÉAL	SUPPLY CHAIN	800	BOARDING
L'ORÉAL	SALONS	7,000	BOARDING
CyberSmart	MSPs	6,000	DEPARTED
LLOYDS	CONSTRUCTION & CONVEYANCERS	600	BOARDING
LLOYDS	SUPPLY CHAIN	TBC	BOARDING
LLOYDS	CUSTOMERS	31,000	DEPARTED
LOGISTICS UK	MEMBERS	300	BOARDING
LOGISTICS UK	EXECUTIVE MEMBERS	3,000	DEPARTED
MBDA	SUPPLIERS	135	BOARDING
ico.	USERS	7,000+	BOARDING
ico.	STAFF	200	BOARDING
Domino's	USERS	1,000	BOARDING
mettle.	START UPS	25,000	BOARDING
L'ORÉAL	STAFF & DISTRIBUTORS	200	BOARDING
TOTAL		967,098	
STAFF VOLUNTEERING	TARGET AUDIENCE	VOLUME	LAUNCH DATE
nationwide	STAFF VOLUNTEERING	TBC	BOARDING
LLOYDS	STAFF VOLUNTEERING	40	BOARDING
CGI	STAFF VOLUNTEERING	TBC	BOARDING

Source: NCRCG CXO

Developing bespoke National Ambassador campaigns

As you will see on the Departures Board, we are currently working on several campaigns, each tailored to the specific requirements of the National Ambassador. We are also learning from each campaign and developing collateral that supports the organisation's activities.

We are happy to discuss your requirements and work with you to develop a campaign plan and all the supporting materials you need to successfully reach your customers, suppliers, or members.



The requirements of each organisation differ, so we work with you to create a bespoke campaign.

We have prepared a National Ambassador Campaign Case Study based on the work we are doing with NatWest Group. It will provide a flavour of what we can do to reach your suppliers and customers.



Read or download
our National Campaign
Guide Document

Social Value:

National Ambassador team members are embracing our programme

We continue to be encouraged by the response and enthusiasm from the National Ambassador companies concerning participation in Volunteer activity. So much so that we are now providing dedicated coordination and support through NCRCG's Cyber Resilience and Policing Consultant, Paul Peters. Paul is currently coordinating the Volunteer Day programme, matching the 60+ volunteers with regional CRC events where they can provide valuable support to promote police help available through the CRCs.

National Ambassador companies, including **Nationwide**, **CGI**, **Lloyds Banking**, **Sir Robert McAlpine**, **Logistics UK**, and **CyberSmart**, have all expressed interest in participating in the Volunteer Day programme.

During Q2, **Zahra Zohoor** of Nationwide joined The Cyber Resilience Centre for London at a Small Business Research and Enterprise Centre's business event to share their thoughts on the importance of CRC help. **Over 70% of the attendees on the day joined the London CRC.**

One attendee, who was initially unsure about joining the CRC, was compelled to join when she learned about Nationwide's support. She said,

"I've been with them all of my life; if they are involved, that's good enough for me."

She subsequently joined London CRC, thus demonstrating the power of the Nationwide brand and the effectiveness of having volunteers working with their local CRC.

NCRCG supported the event with co-branded printed brochures for distribution to all attendees.



Zahra Zohoor

Business Security and Resilience Officer,
Nationwide



CyberSmart



Social Value:

National Ambassador team members are embracing our programme

Rachel Lloyd-Moseley, one of the pioneers of our Volunteer Programme, was involved again this quarter, this time in **Longton**, Staffordshire, with support from **Maxine Bulmer**, CGI, a fellow National Ambassador. Working with **Detective Chief Inspector Michelle Ohren**, of the Cyber Resilience Centre for the West Midlands, and **Sergeant Richard Lloyd** at **Staffordshire Police**, they arranged a Cyber Day at the main shopping centre in Longton.

The event comprised drop-in sessions throughout the day and a presentation to local businesses in the early evening. NCRCG supported the event with promotional posters, social graphics, and printed materials on the day of the event. Thank you again to Rachel Lloyd-Moseley and Maxine Bulmer for their valuable support.

Cyber resilience **Volunteer Day** support doesn't require cyber knowledge, so **any member of your team can take part**. It could simply be helping to organise an SME event in your area, with representatives from policing and the CRC in attendance. Or, if you can, support an existing event by **promoting it in your local community**. As with our National Ambassador Campaign programme, we adopt a tailored approach and deliver bespoke solutions that suit the circumstances.

We have developed a webinar to explain the CRC Network and the Volunteer Day proposition to the National Ambassador's team members. **We'd be happy to arrange one or more sessions for you;** they are delivered by experienced police officers and include real-world examples of cybercrime incidents affecting small businesses in the UK. If you'd like to introduce it in your organisation, please contact NCRCG CXO, **Joanna Goddard**, to discuss how we can support you.

CGI

Sir Robert
McALPINE

ARE YOU A BUSINESS OWNER IN LONGTON?

1-2-1 talks with cyber professionals

Presentations from policing and private sector specialists

Details of fully funded support and cyber services



Longton Community Cyber Day | 8th June
The Longton Exchange, Longton

In collaboration with:
CGI Sir Robert McALPINE StokeonTrentLive hammer
www.wmcrc.co.uk/longton-cyber-day



National Initiatives

Expanding the CRC audience through centralised marketing expertise

In Q2, we created a new function and welcomed Sapphire Little as our National Initiatives Manager.

For some time now, we have been approached by organisations such as national associations, federations and membership groups about the work of the CRC Network. These organisations are valuable because they enable access to SMEs at scale. To ensure we maximise this opportunity with consistency and best value, Sapphire will work with them to run campaigns encouraging SMEs to register with a regional CRC.

Sapphire was the ideal candidate to fulfil this role; not only was she instrumental in the highly successful outreach in the Care Sector that we reported in the Q1 Impact Report, but she also has an unparalleled knowledge of the entire CRC Network and Cyber PATH. She was a Cyber PATH student before her first full-time role at the Cyber Resilience Centre for the East.

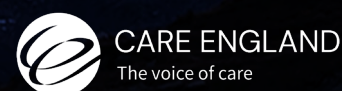
Sapphire is already working with a number of organisations that can provide access to thousands of SME businesses.



Sapphire Little
National Initiatives Manager, NCRCG

Care England and the Care Providers Alliance

As we reported in Q1, the Care Sector Cyber Series of webinars has already seen over **1300 Care Sector SME companies join a regional CRC**; work is continuing with both Care England and the Care Providers Alliance to maintain the momentum in the sector.

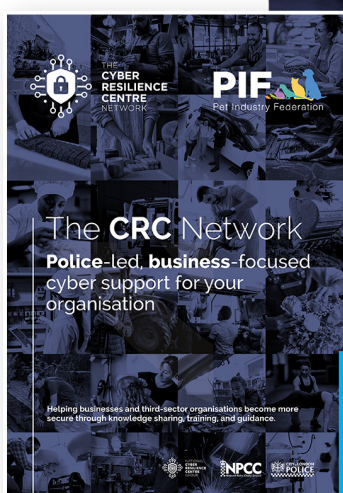


Pet Industry Federation (PIF)

The pet industry in the UK is **bigger than babies and biscuits!** The industry is worth over **£8bn per year**. The federation, which already works with National Ambassador **NatWest Group**. They are keen to work with the CRC Network to reach out to their SME members.



In May, Former **Detective Inspector Chris White** from the **Cyber Resilience Centre for the South East** attended and presented at the **Business of Pets Conference** at the Cranfield School of Management. Chris presented at the conference and networked with the federation members throughout the day. We also distributed co-branded brochures to all attendees on the day. We are now exploring the next phase of work with PIF, including attending **PATS 2026**, the UK's biggest show for the pet industry, as well as some of the many regional events they host throughout the year.



National Initiatives



NATIONAL
CYBER
RESILIENCE
CENTRE
GROUP

ICAEW (Institute of Chartered Accountants in England & Wales)

ICAEW discovered the CRC Network at **Accountex 2026** at Excel. **Detective Chief Inspector Richard Morrison-Butcher**, of the Cyber Resilience Centre for London, presented at the conference on how accountancy firms can play a significant role in encouraging their SME clients to become more cyber resilient.



The presentation clearly resonated with the representative of ICAEW, who approached us to explore how we can work with their **11,000 UK members** to first encourage them to join a regional Centre, and to support them in encouraging their clients to do likewise. We are now in discussions with them about tailoring a campaign to meet the needs of both the members and their clients.

IFA (Institute of Financial Accountants)

Similarly, IFA discovered the CRC Network at **Accountex 2026**. IFA's members are all SME accountancy firms servicing SME clients. Like ICAEW, they wish to support their members in becoming more cyber resilient and encourage them to share the message with their clients. Again, we are working with them to develop a bespoke solution that meets the needs of their **4,600 UK members** and their clients.



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CFG (Charities Funding Group)

CFG was introduced to us by National Ambassador, NatWest Group. CFG is the UK's largest membership organisation dedicated to charity finance, managing around a third of the sector's income. They champion best practices, provide sector-specific financial training, and advocate for charities on policy matters.



We were delighted to support their recent annual conference by providing a special edition of our newspaper, which we titled **'The Charity Observer'**. CFG were kind enough to create charity-specific articles for the newspaper, which was then distributed to 800 delegates at their conference in London.

We are currently exploring the next phase of support for CFG's members.



National Initiatives



UKCF (UK Community Foundations)

UKCF helps people and organisations to make a difference to the communities and places they love. Together, they're investing over **£180 million** each year in people, community groups and grassroots charities.

UKCF was introduced to NCRCG after **Gloucestershire Community Foundation** received Cyber PATH services. In the course of discussing a testimonial about Cyber PATH with **Lucy Pollok**, she recognised how the entire organisation could benefit from the CRC Network and Cyber PATH services. Lucy introduced us to **Josie Brownlee**, Membership and Learning Officer at UKCF.

Detective Chief Inspector Colin Ellis, of EMCRC, has presented a webinar to the **47 Community Foundations**, many of which have now joined their regional CRC. We are now planning the next phase of the campaign: creating and presenting a series of webinars to the **thousands of grassroots charities and community groups** supported by UKCF.

HARPA (Holiday and Residential Parks Association)

HARPA is a UK-wide trade association representing the owners and managers of holiday, touring and residential parks. Their mission is to be the leading voice for UK parks, supporting the industry's success through specialist advice, raising standards, and effective advocacy.

HARPA's **2,000 members** own parks in England, Wales, Scotland and Northern Ireland, from family-run small businesses to large park groups operating multiple sites. Associate Members include companies that supply products and services to the parks industry to help them operate efficiently and compliantly and uphold commercial excellence.

Membership provides advice and guidance and promotes best practice to park-owning members. They also lobby Government on key policy issues, ensuring the voice of the UK parks industry is heard.

We are currently in early discussions with HARPA to explore how we can work with them to help their members become more cyber resilient.

BIFA (British International Freight Association)

BIFA is the trade association for UK companies engaged in the international movement of freight by all modes of transport, air, road, rail and sea, and/or customs brokerage.

BIFA has a membership of over **1700 members** in the logistics and supply chain sector, known generally as freight forwarders, who offer a wide range of services within these various modes.

We are working with BIFA to run a **series of webinars** for their members to raise awareness of the threats to their industry and introduce them to the work of the CRC Network and the fully funded services available from Cyber PATH.



National Initiatives campaign expansion

Growing the CRC audience
through National Ambassador
reach and influence

 NATIONAL INITIATIVES BOARD			
LOCAL	TARGET AUDIENCE	VOLUME	LAUNCH DATE
 POLICE	MEMBERS	TBC	BOARDING
 THAMES VALLEY POLICE	SUPPLY CHAIN	1,500	DEPARTED
 WEST MERCIA POLICE	SUPPLY CHAIN	800	DEPARTED
 Home Office	INITIATIVE	700	DEPARTED
 COMMUNITY FOUNDATIONS	MEMBERS	TBC	BOARDING
 OXFORD INNOVATION	MEMBERS	TBC	BOARDING
 ceca	MEMBERS	TBC	BOARDING
 CFG	MEMBERS	1,600	BOARDING
 BIFA	MEMBERS	1,600	BOARDING
 BIFA	SUPPLIERS	100+	BOARDING
 ICAEW CHARTERED ACCOUNTANT	ACCOUNTANTS	11,000	BOARDING
 IFA	ACCOUNTANTS	4,635	BOARDING
 PIF	PET INDUSTRY COMPANIES	1,500+	BOARDING
 COMMUNITY FOUNDATIONS	GRASS ROOTS CHARITIES	5000	BOARDING
 HARPA	MEMBERS	2,000	BOARDING

Cyber PATH progress

The Cyber PATH programme continues to grow in both scale and impact, currently supporting **87 students** across all nine regions.

Over the summer, **29 students will graduate** from university and begin the programme's six-month sunset period, during which they will continue to receive support as they transition into full-time employment.

Student recruitment will resume at the beginning of the next academic year (week commencing 5 October). Engagement with our **36 university partners** will continue throughout this period to ensure a strong pipeline of high-calibre applicants seeking to join the Cyber PATH programme.

Within the service delivery function, the Supervisor team is expanding to a total of three Supervisors, alongside the introduction of our new **Cyber PATH Talent Manager, Lizzie Young**. Lizzie joins the programme from the North East CRC, where she delivered outstanding results in operations and partnership engagement. She will lead on student support, providing guidance, assistance and access to unique development opportunities throughout each student's Cyber PATH journey. Further growth across the wider Cyber PATH team is expected in the near future.

During Q2, the delivery team supported **29 SME organisations** in completing **37 services**, excluding Security Awareness Training. These projects covered a range of technical services, including **Internal and External Vulnerability Assessments** and **Web Application Assessments**, as well as non-technical services such as **Security Policy Reviews** and **Individual and Corporate Internet Discovery** exercises.

During the same period, the team shared its cyber security expertise with approximately **878 individuals** from **318 SME organisations** through **41 remote Security Awareness Training sessions**. In addition, **9 in-person training sessions** were delivered at client premises, enabling greater engagement and providing a more personalised, one-to-one experience with the Cyber PATH team.

National Ambassadors have developed an engagement strategy aligned to the Cyber PATH talent pipeline, and delivery is now underway. The activity includes a mix of site visits and career insight sessions, supported by training and development opportunities. These are delivered in collaboration with industry partners, including **Akamai, Chainalysis, CyberSmart, Logistics UK, NatWest Group**, and **Sir Robert McAlpine**.



Lizzie Young
Cyber PATH Talent Manager

Building a workplace ready talent pipeline



CYBER PATH™
POLICE & ACADEMIA
TALENT HORIZONS



Source: Head of Cyber PATH

Case Study:

IT solutions provider shares the value of Cyber PATH services

This quarter, we experienced a breakthrough moment when we discovered **an MSP who willingly introduces its SME clients to their local CRC**. Moreover, they are happy to explain why doing so enhances their reputation and builds trust with their clients.

FOS.net is an IT support solutions provider with a 30-year trading history in the South East of England. For three decades, the family-owned business has built an excellent reputation for supporting SMEs in Essex, Kent, Hertfordshire and Greater London. As an SME, the owners understands the challenges faced by businesses of a similar size, so its solutions are based on a genuine understanding of their needs.

FOS.net is a member of the **Cyber Resilience Centre for the East (ECRC)**, which they have found invaluable for both their own business and their clients. Working with the ECRC, they were introduced to the **Cyber PATH** programme, which provides fully funded technical services to SMEs and offers real-world paid work experience to cyber students.

The company are well placed to recommend the Cyber PATH services because **they have used them extensively in their own business**. After experiencing the **Internal Vulnerability Assessment, Microsoft 365 Review, and Security Awareness Training**, FOS were in no doubt that Cyber PATH could provide enormous benefits to their clients. So far, **nine of their clients have used and benefited from a range of services** that not only help their companies, but also enable FOS to deliver more tailored services, relevant to each client's needs.

Speaking about the Cyber PATH programme, Senior Account Manager at FOS, **Chris Squires** said: *"We found the Cyber PATH services very useful in our own business, so **it wasn't a difficult decision to recommend it to our clients**. Naturally, we want them to be cyber resilient, and the independent assessments from a police-led programme reassures them. It means they're better prepared to have informed discussions with us to determine what services they need from FOS.*

"Because these services are fully funded, it means our clients can focus their often-limited budget on the things they really need to make them resilient. Every client who has used the Cyber PATH programme has been impressed by the quality of the services and the expertise available to them, free of charge. This reflects well on FOS for raising awareness of the independent, fully funded services."

Many of FOS's clients have used multiple Cyber PATH services, **meaning our students have gained many paid days of valuable real-world experience**. Chris Squires added, *"Another significant element of encouraging our clients to utilise the Cyber PATH services is that it supports the flow of cyber talent into the industry. We need to ensure there is a robust talent pipeline so that companies like FOS can thrive in the future. Cyber PATH is helping ensure we encourage talented individuals to explore and pursue careers in cyber."*

Thank you to FOS for recognising the valuable services provided by the Cyber PATH, and for sharing them with their valued clients.



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TALENT HORIZONS

FOS.net



Chris Squires
Senior Account Manager
FOS.net

Source: Cyber PATH

Regional CRC crime prevention reporting

Cyber Resilience Centre for the North West (NWCRC)

A significant achievement has been a new partnership with the **Greater Manchester Growth Company**, which introduced Crime Prevention Meetings as a condition of grant eligibility. This initiative enabled NWCRC to engage with life sciences and medical technology start-ups, providing practical cyber security guidance and promoting Cyber Essentials. Through **34 Crime Prevention Meetings** delivered in two months, the Centre identified common cyber security challenges and provided tailored guidance and support.

Partnership work with the **Greater Manchester Hospices Provider Collaborative** and **North West ROCU** resulted in a dedicated cyber resilience event for hospice leaders and IT professionals, combining threat awareness with practical learning through a cyber escape room exercise. The event has led to the creation of ongoing collaborative forums to share good practice across the sector.

NWCRC also showcased its commitment to developing future cyber talent through participation in a **regional defence and intelligence hackathon**, where **students Michael Hill** and **Thomas Mudalige** of Cyber PATH promoted the role of CRCs and received exceptional feedback from event organisers.

Cyber Resilience Centre for the North East (NECRC)

In partnership with **North Lincolnshire Council**, the NECRC delivered a free drop-in session offering local SMEs one-to-one crime prevention meetings.

Businesses received tailored advice on their current cyber security posture. They were signposted to practical support such as the **Cyber Action Toolkit** and referrals into **Cyber PATH** to strengthen their resilience.

The event highlighted the growing recognition that cyber security is a business-wide priority, with strong engagement from organisations taking proactive steps to protect their operations, data, employees and customers.

Stevie Joynson, Business Support Ambassador, highlighted: *"The relaxed and accessible format enabled businesses to discuss their individual challenges and receive tailored advice, helping them to better understand and manage cyber risks. The event was a positive experience and demonstrated the value of partnership working in providing practical support to the local business community."*

Following the success of the session, we are now exploring opportunities to work together on further events.

Crime prevention through
police-led engagement



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FOR THE NORTH EAST
YORKSHIRE | THE HUMBER



Source: Regional Policing

Regional CRC crime prevention reporting

Cyber Resilience Centre for Wales (WCRC)

Over the past quarter, WCRC has continued to strengthen cyber resilience across Wales through the delivery of the **Welsh Government-funded Supply Chain Cyber Project** and engagement with organisations across North, Mid and South Wales.

As part of this programme, WCRC delivered 6 SME supply chain cyber conferences and events, **31 business engagement events**, and eight webinars, directly supporting more than **400 SME businesses**. These activities helped SME organisations better understand cyber risk, strengthen supply chain security and improve overall resilience.

Working alongside **South Wales Police**, **Gwent Police**, **Dyfed-Powys Police**, **North Wales Police** and **Tarian ROCU**, WCRC delivered workshops, presentations and awareness campaigns covering ransomware, fraud, supply chain security and emerging AI-related threats. Key highlights included a successful **Incident Response Event** with **Cardiff Metropolitan University**, and participation in major events such as **Cyber Cymru** and **Gofod3**. They targeted engagement across communities including Tenby, Llandudno and Wrexham.

Strong attendance and positive feedback throughout the quarter demonstrate the continued demand for practical cyber security support.

Through collaboration, education and community outreach, WCRC has strengthened partnerships, increased cyber awareness and helped businesses and organisations across Wales become more resilient to cyber threats.

Cyber Resilience Centre for the East (ECRC)

The Centre continues to work closely with regional police forces in support of the ongoing **Community Business Outreach Program 2026**, with over a dozen local events conducted across the region.

As part of the national lead role in support of the **Adult Care Sector**, the ECRC led attendance at the **National Care Show** at the Excel in London in April. As well as presenting alongside national care partners, we were able to recruit over **200 new members** into the CRC Network nationally.



Source: Regional Policing

Regional CRC crime prevention reporting

Cyber Resilience Centre for the West Midlands (WMCRC)

Over the last quarter, the WMCRC has worked closely with local policing and neighbourhood teams across the West Midlands to raise awareness of the centre and promote the support available to businesses. Our team joined neighbourhood officers in engaging directly with local business owners, drawing on officers' in-depth knowledge of their communities to reach those most in need of advice and guidance. We also attended a **Safer Streets and Crime Prevention** event at Perry Barr Shopping Centre, providing practical support to independent businesses and helping them strengthen their cyber resilience.

Beyond the West Midlands, WMCRC partnered with Staffordshire Police and several National Ambassadors to support a **Cyber Day** event. This drop-in event provided local businesses and members of the public with the opportunity to speak directly with WMCRC representatives, local police officers, PCSOs and National Ambassadors about cyber threats and the work of the CRC.

Cyber Resilience Centre for the East Midlands (EMCRC)

Over the past quarter, EMCRC has continued to strengthen cyber resilience across the region through its partnership with the **East Midlands Combined County Authority** (EMCCA), supporting both start-ups and established businesses.

Working through EMCCA's accelerator programme, EMCRC delivered tailored cyber security workshops and resources to start-ups, early-stage businesses and SMEs, helping organisations embed good cyber security practices from the outset. EMCRC also played an active role within **EMCCA's Defence and Security Cluster**, positioning the CRC as a trusted partner for manufacturing and defence-related businesses across the region.

Through bespoke workshops, EMCRC engaged a range of growing businesses, providing practical guidance and encouraging organisations to take tangible steps to improve their cyber resilience.

EMCRC delivered **Cyber Essentials guidance** to more than **100 businesses**, helping organisations understand the benefits of certification. This work contributes to stronger supply chain resilience and supports businesses seeking growth opportunities and larger contracts.

The Centre's **Crime Prevention Meetings** continue to deliver meaningful impact. Feedback from participating businesses highlights increased awareness of cyber risks, greater confidence in implementing cyber security measures, and the value of practical, locally delivered support.



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FOR THE WEST MIDLANDS



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FOR THE EAST MIDLANDS



Source: Regional Policing

Regional CRC crime prevention reporting

Cyber Resilience Centre for London (LCRC)

Working across the City of London, Westminster and nine London boroughs, LCRC is helping SME businesses.

A key area of impact has been collaboration with influential business networks, including the **Federation of Small Businesses, London Chambers of Commerce and Industry**, and the **British American Business Network**. These partnerships have enabled LCRC to engage growth-focused SMEs, and organisations facing increasingly complex supply chain challenges, extending the reach of CRC awareness.

The Centre has also worked with MSPs to deliver cyber resilience support directly to businesses operating within the property, technology and professional services sectors.

Community engagement remains central to LCRC's activity. Partnerships with organisations including **London Plus**, the **London Borough Faith Network**, and the **Worshipful Company of Information Technologists** have helped broaden access to local SMEs that may otherwise have limited access to specialist guidance.

The Cyber Resilience Centre for the South East (SECRC)

The Centre successfully delivered significant growth, engaging with almost **400 organisations** and individuals through conferences, webinars and business exhibitions. At the same time we hosted presentations at the **New Forest Business Show** with **Hampshire and Isle of Wight Police** and the **South East Regional Organised Crime Unit**, further raising the Centre's profile among SME audiences.

A significant achievement this quarter has been the development of the Managed Service Provider (MSP) sector. Attendance at the **MSP Show**, along with staff from across the Network, enabled the team to engage directly with more than **150 MSPs**, introduce the Cyber Resilience Centre model, and gather valuable insights. This is creating new opportunities to help MSPs strengthen the cyber resilience of their own client base.



Source: Regional Policing

Regional CRC crime prevention reporting

The Cyber Resilience Centre for the South West

SWCRC has begun outreach to **Business Improvement Districts** (BIDs) across the South West, exploring collaborative opportunities to support local business communities.

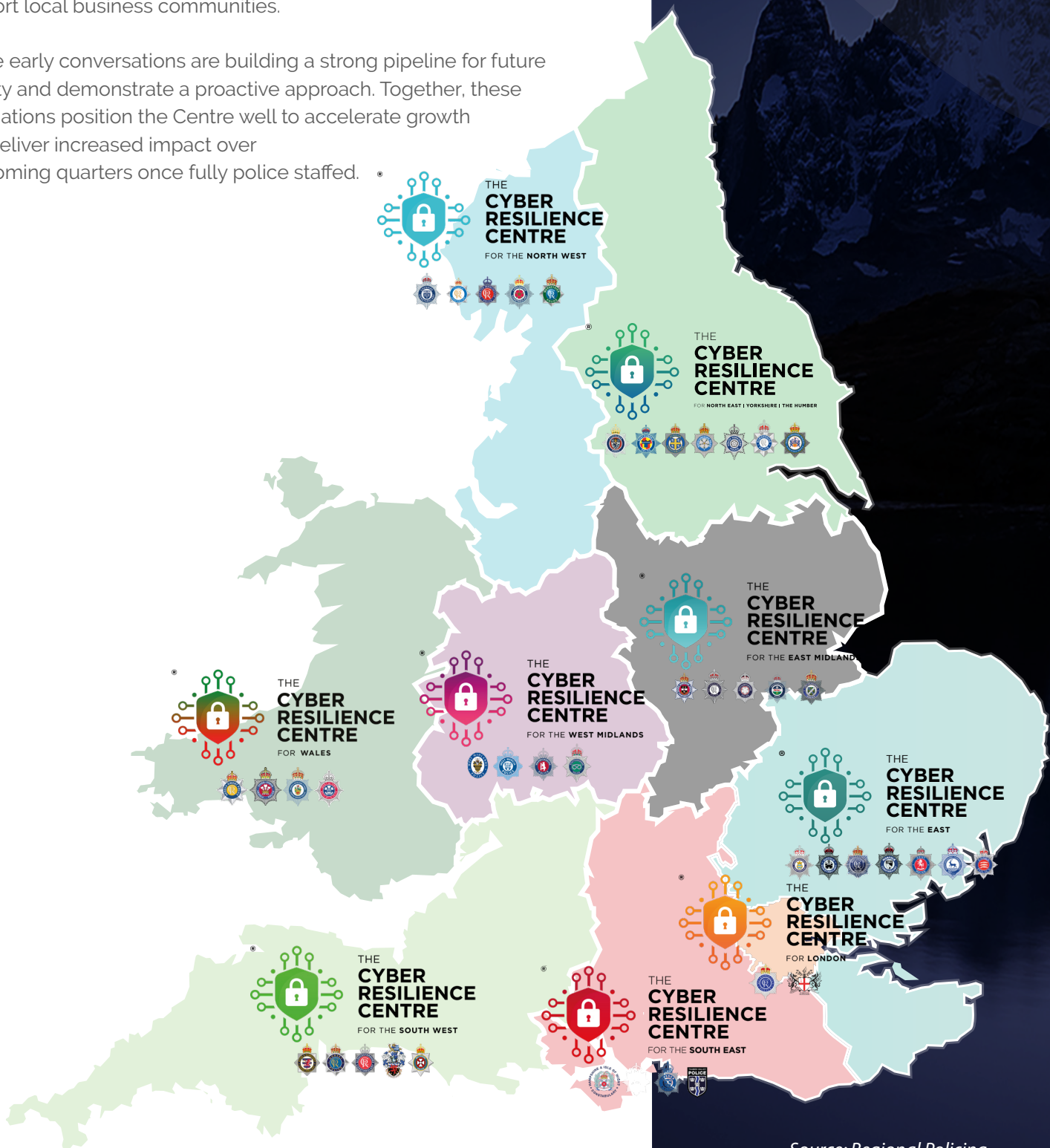
These early conversations are building a strong pipeline for future activity and demonstrate a proactive approach. Together, these foundations position the Centre well to accelerate growth and deliver increased impact over the coming quarters once fully police staffed. *



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Source: Regional Policing

Latest intel and research reports

From National Ambassadors and Law Enforcement



Intelligence Summary

This report provides a comprehensive overview of relevant cyber threat activity observed across the aviation industry over the past six months, covering November 2025 to April 2026. It includes technical details of cyber-attacks affecting the sector, an overview of key threat actor profiles, and a summary of the most significant vulnerabilities currently impacting aviation organisations.

Industry Threats

Iberia

Date: 23rd - 24th November | Sector: Aviation | Confidence: High

Incident Overview

Iberia disclosed a customer data breach in November 2025 after unauthorised access was identified within a third-party supplier environment. The reported attack vector was a supplier compromise, not a confirmed breach of Iberia's core airline systems. Affected data reportedly included customer names, email addresses and Iberia Club loyalty identifiers; Iberia stated that passwords and full payment card details were not compromised. The airline activated its security response protocol, implemented mitigation measures, increased monitoring and involved law enforcement. No flight operations or safety systems were reported as affected. The threat actor was not publicly attributed by Iberia; although sources have indicated Everest Ransomware Group has demanded \$6 million to prevent the release of stolen data. Reporting also noted separate claims of a larger 77 GB data set being offered online, but the full extent of that claim was not confirmed by the airline.

Sources: <https://www.techradar.com/cybersecurity/iberia-belly-customers-data-hit-by-a-major-security-breach>
<https://www.csosecuritymagazine.com/news/iberia-loyalty-supply-chain-data>
<https://breached.company/iberia-airlines-hit-by-vendor-breach-everest-gang-demands-6-million-as-aviation-cybersecurity-crisis-escalates/>

Technical Summary

Exploits: No specific CVE or exploit publicly confirmed
Malware: N/A
Targeted Devices: Third-party supplier systems holding Iberia customer and loyalty data.

TTPs:

- T1199 - Trusted Relationship
- T1213 - Data from Information Repositories
- T1041 - Exfiltration Over C2 Channel

Attribution: Everest Ransomware Group (Confidence: Low)

Recommendations

- Review supplier access controls and confirm least-privilege access to customer and loyalty data.
- Require security assurance from suppliers handling personal or loyalty programme data.

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Read or download
CGI Aviation - Threat Landscape Report

API Security Impact Study

How API Risks Threaten Your AI's Resilience

Global study of 1,840 security professionals

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API Security Impact Study



Cybersecurity Threats in the Automotive Industry

2025-10-13

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2025-08-22

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Cybersecurity Threats in the Retail Industry

2025-06-27

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Cybersecurity Threats in the Retail Industry

Source: National Ambassadors

Latest intel and research reports

From National Ambassadors and Law Enforcement

CLIENT SUCCESS STORY

Evaluation of cloud security tools for the NCSC

CGI

The UK's National Cyber Security Centre (NCSC) is the national technical authority for cyber security. It supports both government and industry in making the UK the safest place to live and work online.

Understanding risk

NCSC engaged CGI to assess whether emerging Cloud Native Application Protection Platforms (CNAPP) and Cloud Security Posture Management (CSPM) tools can effectively secure complex, multi-cloud environments for government and business. The findings form part of 'Initiate', the NCSC's extensive research portfolio. 'Initiate' contributes to the advice and guidance to protect the UK's most sensitive information and capabilities.

An evolving environment

With enterprise-scale cloud environments spanning major hyperscalers, the evaluation needed to see if tools can effectively secure complex, multi-cloud environments:

- Simulate realistic operational ('happy-path') and threat / misconfiguration ('sad-path') scenarios, to assess detection, coverage and false positive behaviour.
- Be cloud-agnostic, yet flexible enough to accommodate provider-specific architecture, service models and security paradigms.
- Deploy and tear down complex, large-scale environments rapidly and repeatedly, supported by automation, to enable consistent, reproducible testing.
- Provide an evidence base for vendor and product evaluation, benchmarking and future procurement guidance.

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Actionable intelligence enabling the NCSC to:

- Shape future guidance:** evidence-backed insights to refine national cloud security standards.
- Enhance evaluation capability:** apply a repeatable test framework for future cloud security research and procurement.
- Improve decision-making:** access comparative analysis and vendor maturity insights to guide tool selection.
- Drive market influence:** identify capability gaps and steer industry focus towards higher-assurance solutions.
- Support operational readiness:** validate detection coverage and response under real-world attack conditions, strengthening national cyber resilience.

 National Cyber Security Centre

Read or download
CGI Evaluation

State of the Internet | V12 Issue 01

Akamai Security

Apps, APIs, and DDoS 2026

Prepare for the Convergence Crisis: Mitigating API, AI, and DDoS Risks

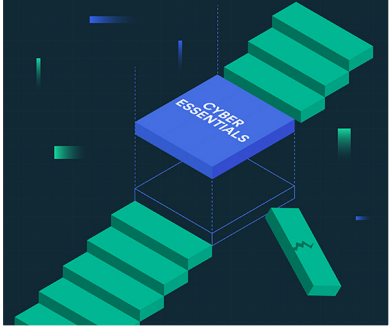


Read or download
State of the Internet

CyberSmart

The Complete Guide to

CYBER ESSENTIALS



Read or download
The Cyber Essentials Guide



The 2025 Crypto Crime Report



Read or download
Chainalysis Report

CyberSmart

The CyberSmart MSP Survey 2025



Read or download
CyberSmart Survey

Source: National Ambassadors

Monthly member Newsletters and LinkedIn newsletters

NCRCG provides marketing support to each CRC which includes a monthly newsletter to their respective members, meaning some **34,000 are sent each month**. The newsletters comprise regional news, information about local events, and any relevant national news.

In addition to the Member Newsletters, we have launched a monthly **LinkedIn Newsletter** that encourages users to subscribe. The benefit of the LinkedIn newsletters is that **the algorithm helps find subscribers** by recommending them to people it identifies as interested in cyber-related topics. This means we are reaching new audiences every month.

The LinkedIn Newsletters are proving extremely popular with **over 8,500 subscribers** across all of the Centres.

We are also keen to share National Ambassador news that is relevant in these newsletters; if you have any content, stories or reports you'd like us to consider featuring, please contact our CMO, Gordon White at gordon.white@nationalcrcgroup.co.uk.



Source: NCRCG CMO

Cross-government process development

CYBERUK 2026 took place in Glasgow in April. It is the UK Government's flagship cyber security event, hosted by the National Cyber Security Centre. Each year, it brings together over **2,500 cyber security leaders, academics and professionals** to network, share knowledge and collaborate. NCRCG was delighted to exhibit in Glasgow, where we showcased the Programme's collective impact.

We were also delighted to spend time with several of our National Ambassadors, all of whom were pleased to share copies of our specially prepared Enterprise edition of The National Cyber Insider. Thank you to **Akamai, CyberSmart, Sir Robert McAlpine, L'Oréal, Nationwide, CGI, GTIA**, and **NatWest Group**, all of whom contributed articles that helped make it a compelling read for those in the public and private sectors, as well as various government agencies in attendance. The event was an important and effective way for the NCRCG team to connect with industry, government and law enforcement, reinforcing the critical work we are doing with National Ambassador supply chains, customers and members, and to highlight the impact the work is having in the SME community throughout the UK.

We were also delighted to be able to assist the **DSIT (Department for Science, Innovation & Technology)** in June. DSIT was looking for companies of all sizes, from sole traders up to those with over 250 employees, to take part in user testing for a new resource they are developing; we were pleased to be able to put forward willing participants representing all of the required business sizes.

Working with MSPs remains one of our primary goals, and we are making good progress in developing a CX Journey designed to help MSPs encourage their SME clients to join a CRC.

In April, the CRC Network attended the **MSP Show** at Excel, where they made many useful contacts in the MSP community. In addition, **Detective Superintendent Patrick Milford**, CRC Lead, and former **Detective Inspector Chris White**, with the Cyber Resilience Centre for the South East, presented a session at the conference. Participation in the MSP Show helped cement our commitment to the sector and enabled us to explore some of the industry's challenges.

We are also grateful to **Wayne Selk**, VP, Cybersecurity Programs & Executive Director, at National Ambassador company **GTIA**. Wayne graciously introduced many people to the CRC team during the MSP Show. He has also willingly given his time in the development of the planned CX Journey. Likewise, **Jamie Akhtar**, Founder and CEO of **CyberSmart**, brings experience and industry knowledge that is helping us devise relevant solutions for the sector.

We also thank the team at **NCSC**, with whom we are working closely; they are extremely supportive of our plans to engage with MSPs and are assisting us in developing materials to encourage MSPs to work with us in the future.



Department for
Science, Innovation
& Technology

MSPSHOW
13-14 MAY 2026 | Excel | LONDON



National Cyber
Security Centre
a part of GCHQ

Source: NCRCG SLT

CyberVersed podcast

Our CyberVersed podcast continues to grow in popularity, reaching new listeners across the globe. We have now released 53 episodes and it has been downloaded in **81 countries!**

Thank you to all who have taken part in the recordings, and thanks to **Dr. Mandy Haeburn-Little** who has very ably hosted every episode.

Since the last update, we have released two episodes:



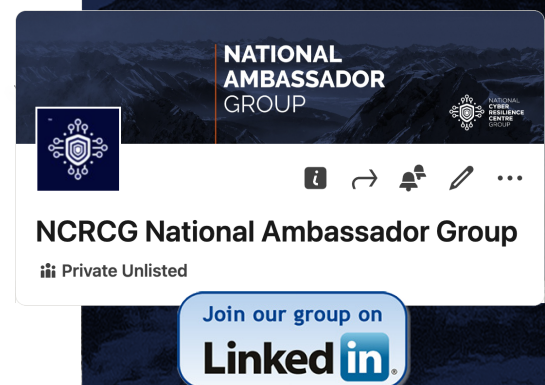
We are keen to hear from National Ambassadors or public sector organisations about future podcast topics and participation. If you have an idea for a podcast, or wish to take part in future roundtable recordings, please contact our Gordon White, CMO gordon.white@nationalcrcgroup.co.uk

You can listen to and download the podcast from all major podcasts channels, or you can go to the CyberVersed podcast website page: nationalcrcgroup.co.uk/cyberversed-podcast/



LinkedIn Group

Please also remember we have a Private LinkedIn Group for National Ambassador representatives. The purpose of the group is to enable you to engage and collaborate with one another. Membership of the group is by invite only; if you haven't already joined, please speak to Joanna Goddard, CXO joanna.goddard@nationalcrcgroup.co.uk and she will arrange an invite. Alternatively, if you go to the following url, you can 'Request to Join' and we can approve you: www.linkedin.com/groups/12993184



Source: NCRCG CMO

Collateral to share

We have created two new newspapers; the **National Cyber Insider** and **The SME Guardian**.

The **National Cyber Insider** was created especially for **CyberUK 2026** in Glasgow. Thank you to the National Ambassadors that kindly submitted articles for this edition of the newspaper which was exceptionally well received at CyberUK. The paper includes articles from or about **Akamai**, **CGI**, **CyberSmart**, **GTIA**, **L'Oréal**, **Nationwide**, **NatWest Group**, and **Sir Robert McAlpine**.

The **SME Guardian** newspaper is targeted at an SME and third sector audience with useful information about the CRC Network, CRC membership benefits, fully funded services available through the **Cyber PATH** programme and relatable case studies.

It is distributed at many local business events and national expos such as the **National Cyber Security Show** at the NEC Birmingham, **Accountex**, **The MSP Show** and the **Care Show**, all at Excel in London.



We have also recently created a new brochure for SMEs about the **Cyber PATH** programme, which outlines the fully funded services available to them.

We also have a generic **CRC Network Brochure** that can be dual-branded for National Ambassador events. If you would like to request these, please contact our CMO, Gordon White at gordon.white@nationalcrcgroup.co.uk.



Read or download
National Cyber Insider



Read or download
The SME Guardian

Source: NCRCG CMO

NCRCG

Key Contacts

We are keen to work with all of our National Ambassador organisations, police and Government stakeholders not only on the delivery of our goals to improve cyber resilience among SMEs but also to assist you with your aims and aspirations.

Whether it is a supply chain or customer campaign, collaboration on white papers, participation of senior law enforcement at your events, or assisting in the development of a robust cyber talent pipeline, we are happy to work with you. Please feel free to reach out, and we will facilitate the necessary meetings and provide the resources to achieve the desired outcome.

NCRCG



Alan Greig

Chief Executive Officer (Interim)
National Cyber Resilience Centre Group

Email: alan.greig@nationalcrcgroup.co.uk



Joanna Goddard

Chief Experience Officer
National Cyber Resilience Centre Group

Email: joanna.goddard@nationalcrcgroup.co.uk



Gordon White

Chief Marketing Officer
National Cyber Resilience Centre Group

Email: gordon.white@nationalcrcgroup.co.uk



Patrick Cousins

Head of Operations
National Cyber Resilience Centre Group

Email: patrick.cousins@nationalcrcgroup.co.uk

Policing



Patrick Milford

Detective Superintendent and CRC Lead
City of London Police

Email: Patrick.Milford@city-of-london.pnn.police.uk



NATIONAL CYBER RESILIENCE CENTRE GROUP

NATIONAL AMBASSADORS



NatWest Group



Chainalysis



AVIVA



CyberSmart

Sir Robert
McALPINE



Domino's



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LOGISTICS UK



Akamai

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LLOYDS
BANKING GROUP

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enquiries@nationalcrcgroup.co.uk



nationalcrcgroup.co.uk



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