



NATIONAL
CYBER
RESILIENCE
CENTRE
GROUP

SHAPING A SECURE

DIGITAL FUTURE

Leading the Cyber Conversation



NCRCG Quarterly IMPACT REPORT

Q1 2026

NATIONAL AMBASSADORS



NatWest Group



Chainalysis



CGI

AVIVA



CyberSmart

resilience



Global Technology Industry Association

nationwide

LOGISTICS UK



L'ORÉAL
GROUPE



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Using this document:

The digital version (pdf) of this document includes live links to all of the resources we have referenced and the various LinkedIn profiles etc.

National Ambassador Programme (Jan-March 2026)



Between January and March 2026, the National Ambassador (NA) Programme demonstrated measurable national impact. It converted enterprise leadership intent into tangible risk reduction across the SME supply chain and customer bases. With three established, evidence-based tracks, we deliver with our NAs: **data-led SME engagement, operational enablement for CISO and Procurement leaders, and measurable social value delivery.** The Programme continues to offer distinct, intrinsic value to our National Ambassadors, both individually and collectively.

This quarter marked a step-change in how we support CISO and Procurement leadership teams. We moved from **structured peer-group support, which responds to escalating accountability,** to hands-on operational delivery. This bridges internal security, marketing, and legal functions. It enables effective, measured communication at scale.

These interventions are not theoretical; they drive observable behavioural change across SME suppliers and inform enterprise risk strategy with real engagement data, which we report on.

For the first time, a sector-specific National Ambassador response was mobilised to address an NCSC alert. Coordinated action and trusted partnerships enabled law enforcement to receive logistics-sector intelligence, triggering a clear call to action and rapid engagement. As a result, **over 560 SMEs now receive staff awareness training during a period of increased sector targeting,** showing our infrastructure's swift response.


Strategic work is now underway across multiple NAs. The goal is to collectively **reach over 1 million UK SMEs** through coordinated call-to-action campaigns.

At the same time, SME cyber insurance claims intelligence is informing finance sector strategy, while opportunities to engage with NAs continue to grow at supplier conferences, client events, and member forums.

To meet this demand, we have expanded our capabilities. We introduced a dedicated NCRCG team of former police officers focused exclusively on supporting National Ambassadors. This enables **innovation in large-scale testing, reporting, and outcome measurement.** These achievements would not be possible solely through law enforcement.

This work is pioneering for the UK. It responds to national security objectives, enterprise risk reduction, and social value delivery. All these outcomes are carefully tracked and reported.

My thanks to all National Ambassadors for your leadership, trust, and continued commitment.


Joanna Goddard
Chief Experience Officer, NCRCG



Joanna Goddard
Chief Experience Officer
NCRCG

Latest impact data

SMO SUPPLY CHAIN MITIGATION

 **23%** 



of National Ambassador supply chain campaign respondents that sign up with a CRC

SKILLS CRISIS MITIGATION

59

Total number of days of **Cyber PATH** paid work experience days

SMEs IN ACTIVE LEARNING

 Around **31.3k SMEs** registered across the CRC Network.

 **700+ SMEs** signing up to the CRC network/month. 

National Ambassadors now running scaled campaigns to **supply chain** and **customer bases**, escalating this rate of registration.

HARD TO REACH BEING REACHED

 And **76%** 


of CRC engagement is with organisations with **less than 50 employees** - the hardest to reach as identified by UK Home Office

RECOGNISED BY ACADEMIA

 The network is working with over **36 university partners**

as part of our **Cyber PATH** talent pipeline programme, benefiting **over 120 students** to date and delivering services to **28 enterprise organisations**.

SMEs ENGAGING WITH SERVICES

 **28** **Cyber PATH services** delivered in Q1. 

 **136** **SMEs attended** funded **Security Awareness Training** sessions. 

Latest impact data

CYBER PATH STUDENT UPDATE

As of 30th of **SEPTEMBER 2025**

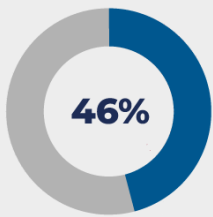
TOTAL NUMBER OF STUDENTS

58

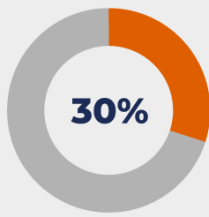
FEMALES	19	FEMALES	33%
MALES	39	MALES	67%

MEMBERSHIP BREAKDOWN

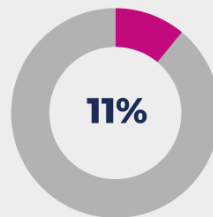
BUSINESS SIZE



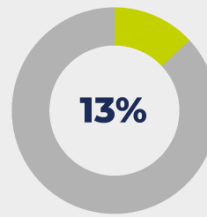
MICRO
BUSINESSES
(<10 employees)



SMALL
BUSINESSES
(<100 employees)

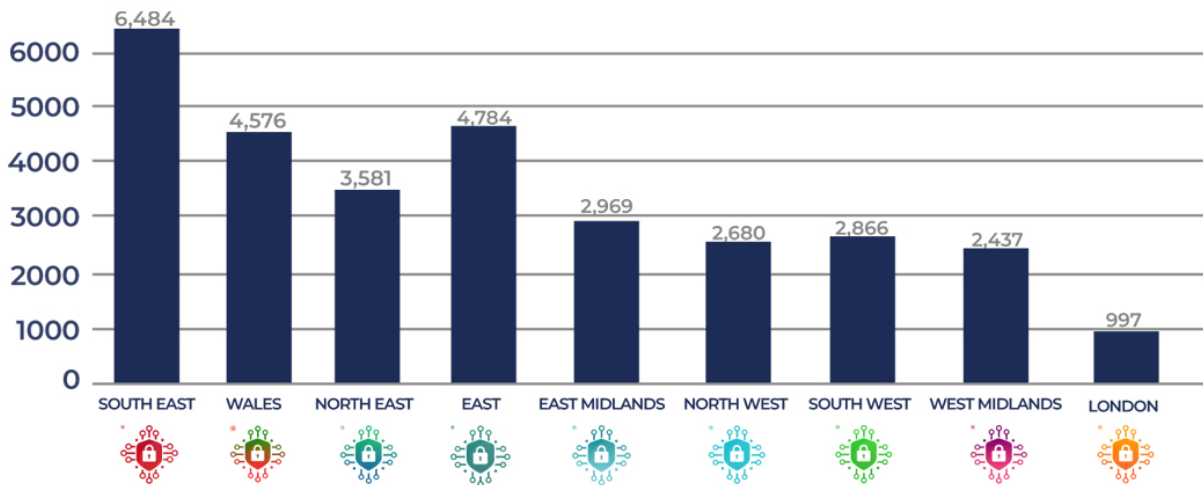


MEDIUM
BUSINESSES
(100- 999 employees)



LARGE
BUSINESSES
(<1000 employees)

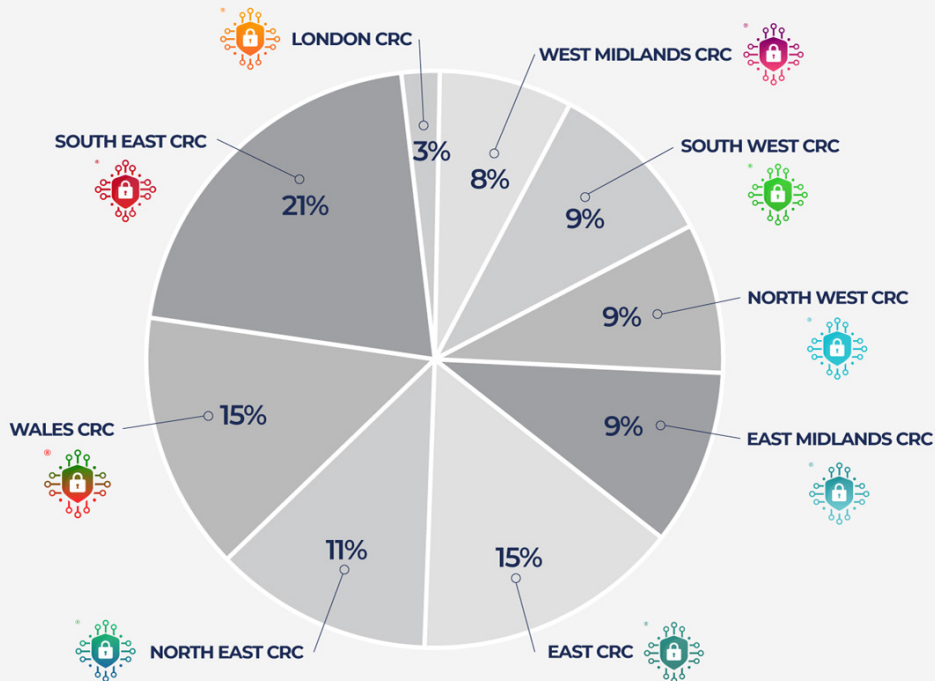
CORE MEMBER VOLUME BY CRC REGION



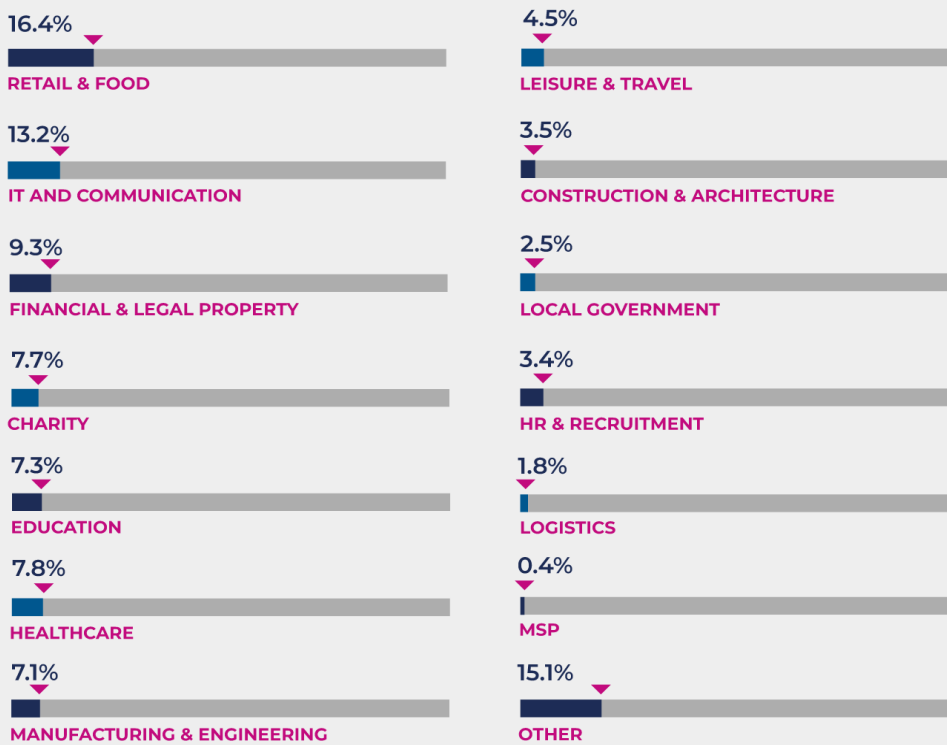
TOTAL NUMBER OF MEMBERS: **31,374**

Latest impact data

CORE MEMBERS BY REGIONAL CRC



CORE MEMBERS BY SECTOR



Cyber PATH progress

The Cyber PATH programme continues to grow in scale and impact. The programme currently supports **58 students**, with a further **27 joining through the London CRC recruitment**, bringing the total cohort to 85. This increase has been planned to manage anticipated student departures during the summer period.

Student recruitment will recommence at the start of the next academic year. Engagement will continue with our **36 university partners** to ensure we maintain a strong pipeline of high-calibre applicants seeking to join Cyber PATH.

From the current student intake, we are pleased to see an increase in female participation, resulting in an approximate 2:1 male-to-female ratio, reflecting **continued progress towards greater diversity within the programme**.

In addition, a targeted recruitment campaign for **Migrant Leaders** is underway. Migrant Leaders is a strategic referral contribution from our National Ambassador, **Trustify**. It is designed to support young migrants with ambitions to develop careers in cybersecurity. This exercise attracted **54 applications**, highlighting strong demand for the programme.

As of early April, the Cyber PATH programme's leadership team is fully in place, building on the solid foundations established during the programme's inception and supporting its continued development and long-term success. The leadership team brings deep programme knowledge and continuity, with many members having been involved since the project's earliest stages.

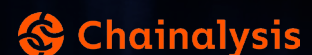
Within the project delivery function, a team of Supervisors report to the Project Team Lead. Our Supervisors are highly capable graduates who have delivered a wide range of Cyber PATH services. They have demonstrated a strong commitment to supporting students and businesses in strengthening their cyber security capabilities.

The supervising team is also preparing to welcome two additional recruits, including a current Cyber PATH student. This individual has consistently delivered across all Cyber PATH services and has significantly enhanced the quality of Security Awareness Training, achieving SAT Master status.

National Ambassadors have developed an **engagement strategy** aligned to the Cyber PATH talent pipeline, and delivery is now underway. The activity includes a mix of site visits and career insight sessions, supported by training and development opportunities. These are delivered in collaboration with industry partners, including **Akamai**, **Chainalysis**, **CyberSmart**, **Logistics UK**, **NatWest Group**, and **Sir Robert McAlpine**.



CYBER PATH™
POLICE & ACADEMIA
TALENT HORIZONS



CRC Network Summit 2026

CRC Network now recognised as a UK infrastructure



The CRC Network Summit 2026 took place at The Oval in London on the 29th January. The day was an opportunity to bring government, law enforcement, and the private sector together to discuss and collaborate on improving cyber resilience across our SME and third-sector communities.

A wide range of delegates, including those from the **Home Office**, **City of London Police**, **NCSC**, **DSIT**, **IASME**, and the **Welsh Government**, joined teams from the Regional CRCs, Cyber PATH and NCRCG for an insightful and engaging day of presentations, discussions and workshops.

The Summit opened with an inspiring video message from **Dan Jarvis MBE MP, Minister for Security**, that set a positive and ambitious tone for the day. **Deputy Commissioner, City of London Police, Nik Adams** then welcomed the 140 attendees, setting out his hopes and aspirations for the day ahead.

The highlight of the day was the compelling keynote address by **Rob Elsey, Group Chief Digital and Information Officer at Co-op**. Rob delivered a talk about Co-op's recent cyber incident, which was an enthralling, inspiring, and transparent account of the entire event. The audience was particularly interested in and impressed by the attention paid to his team's well-being, not only during the incident but also afterwards as they recovered from what was a serious and extremely challenging situation.

A primary takeaway from the many presentations was how the CRC Network has established itself as a significant UK infrastructure. For example, in the course of planning and running supply chain campaigns, we have gained significant insights and experience into the support CISOs and Procurement Heads require to communicate en masse with their suppliers. The reality of multi-departmental sign-off requirements and the absence of any unified communication channel beyond those used for financial processing is a recurring challenge. **The National Ambassador Programme is leading the way by offering effective solutions to reach supply chains.**

On completion of the day's packed schedule, the delegates enjoyed some networking time, during which they shared thoughts and inspiration and explored possible collaborations, many of which are now coming to the fore.



CRC Network Summit 2026

CRC Network now recognised as a UK infrastructure



L'Oréal launch cyber resilience e-Learning module



National Ambassador **L'Oréal is proving its commitment to seeing SMEs in its supply chain and customer base become more resilient.** In our last Impact Report, we announced the work NCRCG and L'Oréal were undertaking to create a bespoke solution to reach thousands of salon customers. We are delighted to reveal that the brand-aligned e-Learning cyber resilience module is now completed and available on L'Oréal's learning platform.

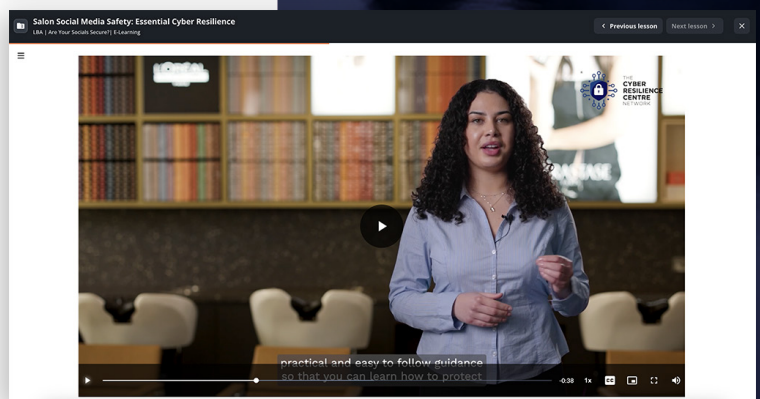
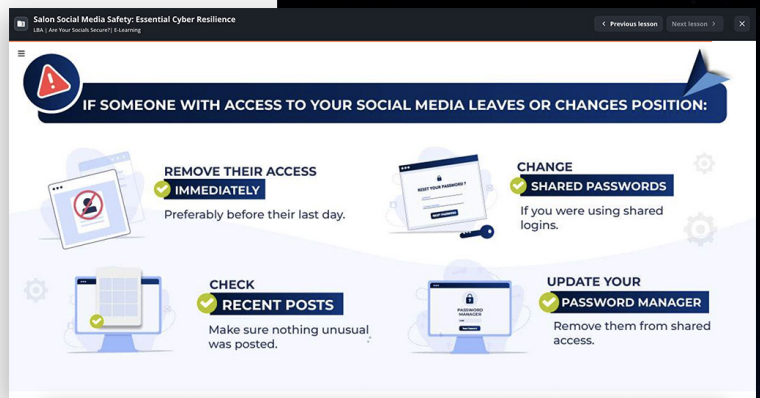
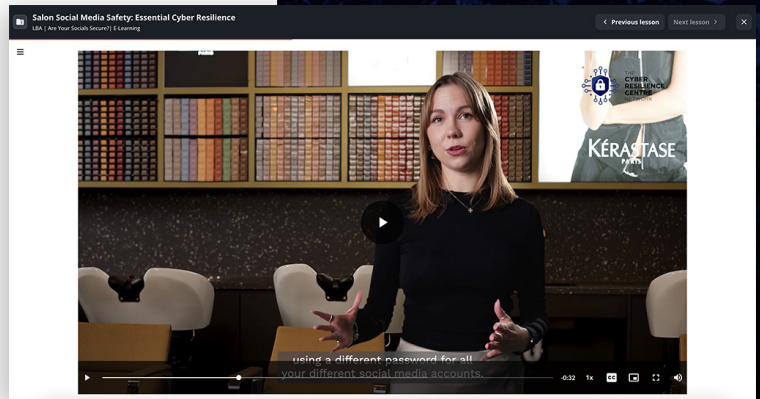
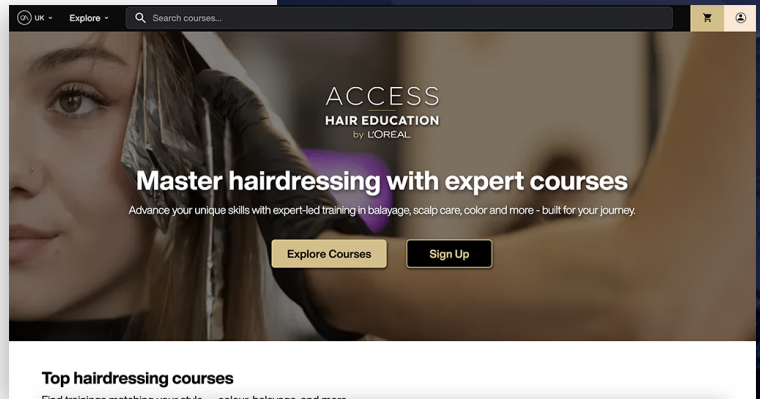
It has been **a truly collaborative effort;** their Northern Europe CISO quickly recognised that reaching their salon customers effectively would require assistance from their marketing, communication, and legal teams, all of which worked closely with NCRCG and Cyber PATH to create this exceptional solution.

The video content and support graphics were created by NCRCG and presented to the L'Oréal marketing team, who created the final module.

It is another milestone for NCRCG; we know there is no one-size-fits-all answer. The launch of this e-Learning module is an example of our commitment to finding bespoke solutions for customer and supply chain outreach.

It is also a testament to the L'Oréal brand that it placed such importance on cyber resilience and trusted NCRCG to deliver this effective and innovative solution.

NCRCG is now working with L'Oréal's business relationship managers to brief them on the many benefits of joining a regional police Cyber Resilience Centre and to make them aware of the content available on the learning platform. We want them to fully understand the CRC Network's support and services so they can confidently engage the salon customers.



Logistics UK enlist National Ambassador Programme for swift response to NCSC alert

The conflict in Iran has severely disrupted the economy, impacting nearly every sector. Few sectors have been hit harder than logistics. Given the fundamental nature of fuel supply and pricing, Logistics UK members face particularly significant challenges.

The team at Logistics UK is working diligently to support its 21,000+ members, all of whom, regardless of size, face substantial challenges from volatile fuel prices and ongoing uncertainty.

Despite this disruption, **Logistics UK has continued to prioritise cyber resilience**, recognising that, despite other significant distractions, cybercrime persists. Indeed, the NCSC Alert in early March was specifically intended to warn businesses to expect additional threats as the conflict unfolded.

On the 5th February, we were delighted to support Logistics UK at their **All Staff Meeting** in Reading. Patrick Milford, Detective Superintendent and CRC Network Lead, and Paul Lopez, former Detective Superintendent and Director of the Cyber Resilience Centre for the East, delivered a bespoke presentation to the entire Logistics UK team to highlight the work of the CRC Network and the fully funded services available to their SME members. We supported this event with a CRC Network brochure specially prepared for each of the Logistics UK team.

Following the presentation, we prepared a further bespoke brochure specifically for Logistics UK SME members. This was distributed to Logistics UK locations for the staff to leave with their members.

Dan Crutchinton, Manager - Compliance Information at Logistics UK, attended the All Staff Meeting in Reading and quickly recognised how useful the content would be for his **Utilities Services Working Group**.

This group comprises individuals whose companies are involved in the distribution and supply of water, gas and electricity, and the provision of postal services, as well as civil engineering contractors working on behalf of these companies and highways authorities.

Following our usual scoping meetings, Colin Ellis, Detective Inspector and Director at The Cyber Resilience Centre for the East Midlands, attended the meeting and made a bespoke presentation to the group.

Following the NCSC Alert about the conflict in Iran, we organised special **Security Awareness Training sessions for Logistics UK SME members**. We have reserved a series of dates throughout April and May so that the staff of SME members can attend these fully funded sessions. The invitation was prepared by NCRCG's marketing team and sent out by the comms team at Logistics UK.

We are now exploring the production of a regular **cyber resilience newsletter** to be sent to SME members of Logistics UK. Once again, NCRCG will prepare the newsletters for Logistics UK to send.

The logo for Logistics UK, with 'LOGISTICS' in red and 'UK' in white, set against a dark blue background with a mountain range.The logo for Logistics UK, with 'LOGISTICS' in red and 'UK' in white, set against a dark blue background.

NCSC: CYBER ALERT

National Ambassador collaborations

We like to collaborate with our National Ambassadors, but we get a great deal of encouragement when we see them collaborating with one another. This is evident at the forthcoming **CyberSmart LIVE** events in Manchester at XandWhy (7th May), and in London at Tottenham Hotspur Stadium (12th May)

Across the day, MSP representatives will hear from organisations shaping the UK cyber security landscape, alongside real-world insights from organisations and MSPs. Sessions will explore Government priorities for strengthening UK cyber security, building trust across modern supply chains, the future of Cyber Essentials and Cyber Essentials Plus, and what the Defence Cyber Certification (DCC) scheme means for suppliers.

The sessions will also feature real-world cyber incidents and lessons for businesses, and they will explore how we can turn frameworks like CAF and Cyber Essentials into scalable services.

We are delighted to see that National Ambassador companies **CGI**, **GTIA**, and **Sir Robert McAlpine** are all taking part in panel discussions. It's heartwarming to see that the **National Ambassador programme is enabling greater knowledge sharing, which can only benefit our collective mission to make the UK a safer place to work.**

We are also pleased that NCRCG and the CRC Network are contributing to the events. Michelle Ohren, T/Chief Inspector and Director at the Cyber Resilience Centre for the West Midlands, Paul Peters, former Detective Superintendent and Cyber Resilience and Policing Consultant, and Chris White, Detective Inspector and Deputy Director at the Cyber Resilience Centre for the South East, will all take part in panel discussion sessions.

The CRC Network has also been assisting in promoting the two events by sending invites to all MSP members across the CRC Network.

Wayne Selk from National Ambassador, **GTIA** is also working with the CRC Network to develop bespoke '**Train the Trainer**' sessions for police officers so that they can better engage with MSPs on crime prevention initiatives. Once again, it is gratifying to see National Ambassador companies willingly support our initiative by sharing their knowledge with our CRC personnel.

At the end of January, we hosted our first **CISO and Procurement Leads Lunch in London**. The purpose was to bring together the CISOs and Procurement Leads in the National Ambassador programme at a private gathering to **share knowledge, network, and discuss the challenges they face**. We were delighted that **Tom Egglestone**, Head of Claims - International at **Resilience**, agreed to deliver a short briefing on insurance claims by SMEs to inform fellow National Ambassadors and law enforcement on strategy development; notably, extortion is on a sharp rise.

 CyberSmart LIVE!

 CGI

 GTIA

Global Technology Industry Association

 Sir Robert McALPINE

resilience

Social Value: National Ambassador team members are embracing our programme

Following the excellent example set by Sir Robert McAlpine and Rachel Lloyd-Moseley, many National Ambassadors are introducing our cyber awareness programme to their teams. Rachel has organised meetings with local SMEs and charities in her hometown, and she has supported her local CRC in the West Midlands with similar Town Hall events. She continues to be an inspiration to all and a tireless supporter of the CRC Network.

We are currently supporting team members at several National Ambassador companies, including Nationwide, CGI, and Lloyds Banking Group. Indeed, Lloyds have over 30 people around the country who wish to do something in their local community!

Cyber resilience Volunteer Day support doesn't require a knowledge of cyber, so any of your team can take part. It could be simply helping to organise an SME event in your area, and we will provide the policing and CRC representatives. Or, if you can, support an existing event by helping to promote it in your local community. As with our National Ambassador Campaign programme, we adopt a tailored approach and deliver bespoke solutions that suit the circumstances.

The programme gives your team members a meaningful way to engage with SMEs and third sector organisations in their local communities. It is also trackable, enabling you to evidence the social value created through your Volunteer Days.

We have developed a webinar to explain the CRC Network and the Volunteer Day proposition to the National Ambassador's team members. We'd be happy to arrange a session or sessions for you; they are delivered by experienced police officers and include real-world examples of cybercrime incidents that have affected small businesses in the UK. If you'd like to introduce it in your organisation, please contact NCRCG CXO, Joanna Goddard to discuss how we can support you.



Condover Parish Council
Condover, Donington, Ryton and Stapleton

FREE CYBER EVENT

for all businesses in Condover Parish
Fox Inn
Little Ryton, SY5 7LS
4pm - 6pm, Thursday 5th February

Find out about the current threats, and FREE tools and cyber services available to your business.

For full details and registration, visit:
CondoverCyberBriefing.eventbrite.co.uk
or scan the QR Code below

THE CYBER RESILIENCE CENTRE
WEST MERCIA POLICE
Sir Robert McAlpine

CITY OF LONDON
Ask The Experts
23rd April 2026
THE CYBER RESILIENCE CENTRE FOR LONDON
nationwide



Zahra Zohoor, Business Security and Resilience Officer at **Nationwide** is joining The Cyber Resilience Centre for London at the Small Business Research and Enterprise Centre's business event, to provide their perspectives about the importance of SME cyber resilience from a policing and enterprise perspective.

Rachel Lloyd-Moseley, Head of Procurement - Nuclear at Sir Robert McAlpine supporting, WMCRC Director, Michelle Ohren at a recent 'Town Hall' meeting for businesses in the Parish of Condover.



National Ambassador campaign expansion

CAMPAIGNS DEPARTURE BOARD			
NATIONAL	TARGET AUDIENCE	VOLUME	LAUNCH DATE
nationwide	CONVEYANCERS	4,000	BOARDING
AVIVA	BROKERS	3,500	DEPARTED
Sir Robert M'ALPINE	SUPPLIERS	1,200	DEPARTED
GTIA	MSPs	183	BOARDING
AVIVA	BROKERS (2)	TBC	BOARDING
AVIVA	SUPPLIERS	200	BOARDING
Trustify	MSPs	10,000	BOARDING
LOGISTICS UK	MEMBERS	21,000	BOARDING
NatWest Group	CHARITIES	1,580	DEPARTED
NatWest Group	DOCTOR'S SURGERIES	TBC	BOARDING
NatWest Group	DENTAL PRACTICES	TBC	BOARDING
NatWest Group	CARE HOMES	1,700	BOARDING
NatWest Group	LEGAL PRACTICES	TBC	BOARDING
NatWest Group	SUPPLIERS	1,000	BOARDING
NatWest Group	CUSTOMERS	850,000	BOARDING
mastercard	BANKING PARTNERS	TBC	BOARDING
L'ORÉAL	BUSINESS PARTNERS	100	BOARDING
L'ORÉAL	SUPPLY CHAIN	800	BOARDING
L'ORÉAL	SALONS	7,000	BOARDING
CyberSmart	MSPs	6000	DEPARTED
LLOYDS	CONSTRUCTION & CONVEYANCERS	600	BOARDING
LLOYDS	SUPPLY CHAIN	60	BOARDING
LLOYDS	CUSTOMERS	70,000	BOARDING
LOGISTICS UK	MEMBERS	300	BOARDING
LOCAL			
Sir Robert M'ALPINE	MARKET TOWN	100+	DEPARTED
Sir Robert M'ALPINE	SOCIAL ENTERPRISE	100+	DEPARTED
THAMES VALLEY POLICE	SUPPLY CHAIN	1,500	DEPARTED
WEST MERCIA POLICE	SUPPLY CHAIN	800	DEPARTED
Home Office	INITIATIVE	700	DEPARTED
nationwide	STAFF VOLUNTEERING	TBC	BOARDING
LLOYDS	STAFF VOLUNTEERING	40	BOARDING
CGI	STAFF VOLUNTEERING	TBC	BOARDING
COMMUNITY FOUNDATIONS	MEMBERS	TBC	BOARDING
OXFORD INNOVATION	MEMBERS	TBC	BOARDING
ceca	MEMBERS	TBC	BOARDING
CFG	MEMBERS	1,600	BOARDING
BIFA	MEMBERS	1,600	BOARDING
BIFA	SUPPLIERS	100+	BOARDING

Developing bespoke National Ambassador campaigns

As you will see on the Departures Board, we are currently working on several campaigns, each tailored to the specific requirements of the National Ambassador. We are also learning from each campaign and developing collateral that supports the organisation's activities.

We are happy to discuss your requirements and work with you to develop a campaign plan and all the supporting materials you need to successfully reach your customers, suppliers, or members.



The requirements of each organisation differ, so we work with you to create a bespoke campaign.

We have prepared a National Ambassador Campaign Case Study based on the work we are doing with NatWest Group. It will provide a flavour of what we can do to reach your suppliers and customers.

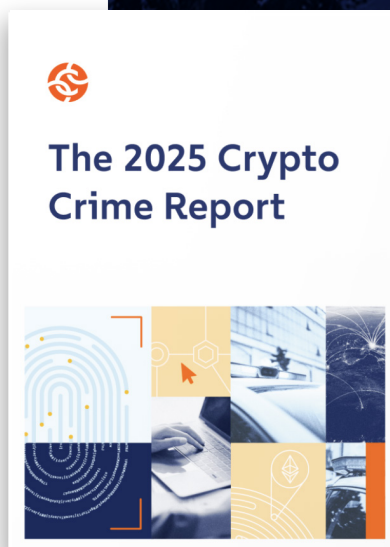


Read or download our National Campaign Guide Document

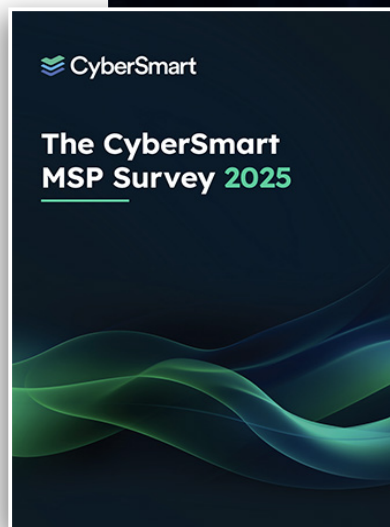
Latest intel and research reports



Read or download
The Cyber Essentials Guide




Read or download
Chainalysis Report




Read or download
CyberSmart Survey

CLIENT SUCCESS STORY

Evaluation of cloud security tools for the NCSC



The UK's National Cyber Security Centre (NCSC) is the national technical authority for cyber security. It supports both government and industry in making the UK the safest place to live and work online.



Understanding risk

NCSC engaged CGI to assess whether emerging Cloud Native Application Protection Platforms (CNAPP) and Cloud Security Posture Management (CSPM) tools can effectively secure complex, multi-cloud environments for government and business. The findings form part of 'Instate', the NCSC's extensive research portfolio. 'Instate' contributes to the advice and guidance to protect the UK's most sensitive information and capabilities.


An evolving environment

With enterprise-scale cloud environments spanning major hyperscalers, the evaluation needed to see if tools can effectively secure complex, multi-cloud environments:

- Simulate realistic operational ("happy-path") and threat / misconfiguration ("sad-path") scenarios, to assess detection, coverage and false positive behaviour.
- Be cloud-agnostic, yet flexible enough to accommodate provider-specific architecture, service models and security paradigms.
- Deploy and tear down complex, large-scale environments rapidly and repeatedly, supported by automation, to enable consistent, reproducible testing.
- Provide an evidence base for vendor and product evaluation, benchmarking and future procurement guidance.


Actionable intelligence enabling the NCSC to:

- Shape future guidance:** evidence-backed insights to refine national cloud security standards.
- Enhance evaluation capability:** apply a repeatable test framework for future cloud security research and procurement.
- Improve decision-making:** access comparative analysis and vendor maturity insights to guide tool selection.
- Drive market influence:** identify capability gaps and steer industry focus towards higher-assurance solutions.
- Support operational readiness:** validate detection coverage and response under real-world attack conditions, strengthening national cyber resilience.




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CGI Evaluation




State of the Internet | V12 Issue 01



Apps, APIs, and DDoS 2026

Prepare for the Convergence Crisis: Mitigating API, AI, and DDoS Risks



Read or download
State of the Internet

Police regional CRC Network reporting



THE
**CYBER
RESILIENCE
CENTRE**
NETWORK

During Q1 2026, the CRC Network delivered measurable impact across the regional CRCs by utilising existing networks and partnerships, supply chains, and innovative projects to engage with SMEs and small organisations.

In the **East Midlands**, early-stage engagement proved highly effective. A cyber basics session for graduate startup businesses led directly to practical behaviour change, with many attendees committing to stronger authentication and password management. This opened a sustained partnership with a managed workspace, resulting in one-to-one support, Cyber Path referrals and a web application assessment for a start-up. By engaging entrepreneurs before launch, resilience is a focus from day one.



Patrick Milford
Detective Superintendent and
Cyber Resilience Centre Network Lead

In the North West, close collaboration between the **North West CRC** and the **Regional Organised Crime Unit (NWROCU)** demonstrated how tailored intervention can transform organisational resilience. A Lancashire-based care charity received one-to-one support and follow-on cyber services, enabling leadership teams to understand risk, implement policies and protect their website. Engagement was strengthened through an interactive workshop featuring a Cyber Escape Room and decision-making exercises, which received strong feedback and significantly increased internal buy-in.

The **Cyber Resilience Centre for London** embedded cyber support within established crime-reduction partnerships, including **Safer Business Network**, the **Metropolitan Police**, the **Business Crime Hub**, and **Business Improvement Districts**. During National Business Crime Reduction Awareness Week, the CRC supported over 100 small businesses, reinforcing joined-up intelligence sharing and resilience against cybercrime alongside physical crime risks. In parallel, work with **Westminster City Council** and **One Westminster** helped third-sector organisations enhance resilience following a local authority cyber disruption—supporting organisations that underpin vital community services.

A strong example of sector-specific impact came from the North East, where the **Cyber Resilience Centre for the North East (NECRC)** partnered with the **Cleveland Local Resilience Forum (LRF)** to deliver fully funded cyber security assessments to small adult social care providers. By working through the LRF, the NECRC engaged providers at scale and delivered practical, actionable support. Stuart Marshall, Chief Emergency Planning Officer and LRF Manager, highlighted the value of the partnership: **"The benefits are two-fold: an increase in resilience amongst care providers and awareness of the NECRC"**.

Police regional CRC Network reporting



THE
CYBER
RESILIENCE
CENTRE
NETWORK

In the **West Midlands**, the team has been supporting **Rachel Lloyd-Moseley/Sir Robert McAlpine** National Ambassador volunteer days: 'Town Hall' meetings in the local community with established local businesses. In parallel, working with **Jon Strelitz** at **West Mercia Police**, a further 'Town Hall' event was conducted. These meetings helped to reach micro businesses in small rural communities that are traditionally hard to reach.

In the **East**, targeted one-to-one engagement delivered tangible, practical impact. Following initial events, the CRC carried out 18 follow-up one-to-one sessions with care sector organisations, enabling more tailored support. A strong uptake of Cyber PATH services followed, while discussions revealed shared sector vulnerabilities—particularly the widespread use of Bring Your Own Device (BYOD) models. These engagements highlighted a mixed maturity picture across the sector and provided critical intelligence to shape future, sector-specific support.

Finally, **Wales** demonstrated national-scale reach. Through the "**Supply Chain Cyber Threat Tour of Wales**" programme, over 300 businesses were engaged in two months via joint delivery with police **Cyber Protect** teams. Practical guidance, supply-chain risk awareness and progression toward Cyber Essentials are strengthening the Welsh economy and protecting SMEs from high-impact cyber threats.



Reaching SMEs, sector by sector: Care Sector focus



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To date, our three-webinar **Care Sector Cyber Series** has resulted in **1308 new care-sector members joining a regional CRC**.

We recently piloted a sector-specific approach. Our initial activity was to target the Care Sector with a series of specially prepared webinars offering relevant guidance for organisations in the sector.

Sapphire Little coordinated the campaign with considerable success.

The initial CRC Network Care Sector Cyber Series was a resounding success; however, it also led to further opportunities, firstly with **Care England**, an organisation representing **the entire adult care sector in England**. Their membership includes organisations of varying types and sizes, among them, single care homes, small local groups, national providers, and not-for-profit voluntary organisations and associations.

Care England promoted the webinars internally, and while they were successful and extremely well received, they were not as well attended as the original series run by the CRC Network.

Following a review of the exercise with Care England, we were invited to run another series of webinars for **The Care Provider Alliance** in association with Care England. The Care Provider Alliance (CPA) brings together the **ten main national associations representing independent and voluntary adult social care providers in England**. They represent the entire sector and provide a coordinated response to the major issues affecting it.

This time, we were invited to promote the event through the CRC Network's outreach channels, using the same process we deployed for the initial CRC Network Care Sector Cyber Series.

These webinars took place during late February and early March. Once again, the uptake in businesses in the Care Sector was exceptional, with over 1250 new CRC members joining the network.

We have proven the process works well, so we have developed a CRC Network Sector-Specific Campaign Guide. The step-by-step document outlines the process and provides clear guidance to enable NCRCG to replicate the planning, promotion and delivery of future campaigns in other sectors in collaboration with the CRCs.

The CRC Network have exhibited at **Care Show London** and we will continue to explore partnerships with other Care Sector organisations.



CARE ENGLAND
The voice of care



Reaching SMEs, sector by sector: Charity focus



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The Cyber Resilience Centre for the East Midlands (EMCRC) represented the CRC Network's outreach to the Charity Sector. Centre Director Colin Ellis and his team are working with several influential organisations to raise awareness of the CRCs and the fully funded services available to charities. The sector-specific approach is already revealing many opportunities to reach charities at scale.

So far, EMCRC has mapped and contacted **130 Council for Voluntary Service (CVS)** organisations across England and Wales. A Council for Voluntary Service (CVS) is a local infrastructure organisation that supports, represents, and develops charities, community groups, and voluntary organisations. They provide training, funding advice, and volunteering opportunities, often serving as a connector between the voluntary sector and local government.

CVS support thousands of grassroots charities. We are engaging with them and signposting the CRCs' support, and the fully funded services available to them.

The CRC Network, through EMCRC, is continuing to identify and engage with national charity bodies, foundations, and associations to expand its reach to charities of all sizes and raise awareness of the CRC Network. For example, we are in the final stages of planning for a two-stage national campaign with **UK Communities Foundation (UKCF)**.

UKCF supports the **47 accredited Community Foundations** in the UK. Community Foundations are rooted in UK communities, working closely with fantastic voluntary and charitable organisations that are the heartbeat of community life.



In the initial stage, our campaign will deliver a bespoke webinar to key personnel in all 47 accredited Community Foundations in the UK. The aim is to make them aware of the available cyber support services from the CRCs, and to encourage each of them to sign up for membership at their regional CRC. However, the primary goal of these webinars is to enlist their help to encourage the many thousands of grassroots charities they support to attend further webinars. Phase 2 of the campaign will be to deliver **bespoke webinars tailored to these small, often hard-to-reach organisations and community groups**.

From Q2, NCRCG will resource sector-specific campaigning in order to keep police officers free to lead CRC member support in the regions, and provide business and organisational expertise within our team.

Campaign work for the Charity, Care Sector, Manufacturing, Logistics, and MSP sectors are already underway, with others to follow soon.



Colin Ellis
Detective Inspector and
Director at EMCRC

**UKCOMMUNITY
FOUNDATIONS**

SME Insights: Aeronautics supplier begins a journey to better resilience



THE
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People often assume SME cyber victims are low-tech startups run by inexperienced owners, but that's not true. The Cyber Resilience Centre for London recently helped a small, well-established, and innovative business that develops advanced technology for the aeronautics industry. Their clients include many top global companies in aeroplane design and manufacturing.

The CEO clicked a link in an email she thought was from a customer. By the time she realised it was fake, the damage was already done. Malware had entered their systems, causing ongoing data corruption and hurting their ability to analyse information. They tried to keep the business running as usual, but they didn't know what data had been lost or how to respond.

They signed up with London CRC and received the standard one-to-one consultation call during which they disclosed the ongoing problem. They immediately guided them through the Report Fraud process, advising them to use the 0300 123 204 phone service, given the urgency of their situation.

Following the immediate actions provided by the Protect Network, LCRC offered a further consultation. They introduced them to the Cyber Action Toolkit, an NCSC online platform that provides step-by-step guidance specifically designed for SMEs with little or no internal cyber security resources.

They also suggested our fully funded Cyber PATH Security Awareness Training for all their staff, which they were happy to accept. Since then, the company has become much more aware of cyber risks and have joined webinars hosted by the CRC Network.

Speaking to London CRC, the company's CEO said: **"I thank you very much for your support, and for the time you have taken to teach me how to protect my business, and to report any cybercrime. As discussed, I already see the positive impact of the Cyber Resilience Centre on my business.**

"I feel much better prepared to face and manage cyber attacks to keep my business safe. As soon as the remedial work is finished, I will contact Cyber PATH for further support"

Speaking about the incident, Richard Morrison-Butcher, Detective Chief Inspector, said: *"It was great to be able to support the company, initially on their recovery journey with the help of PROTECT, but also to be providing ongoing services that will make them more resilient in the future."*



THE
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FOR LONDON

Cross-government process development

We are continuing to work closely and collaborate with NCSC.

Towards the end of 2025 they launched **Cyber Action Toolkit**, a cyber security solution for sole traders, micro businesses and small organisations.

NCSC provided unique URLs for each of the 9 regions so that we can track referrals to Cyber Action Toolkit. We have provided each Centre with special graphics to promote the toolkit and early indications suggest the CRC members are finding it a useful tool. Since the launch, **we have referred over 550 businesses** to the Cyber Action Toolkit download page.

We are also working closely with NCSC and GTIA on the development of an MSP automated CX journey. Train the trainer content and collateral is being provided by GTIA to police teams to supplement this outreach to MSP companies.

NCSC Alert Distribution

We have also supported in the distribution of the recent alert issued by NCSC in response to the events in the Middle East.

The alert was distributed to all 31k+ CRC members via our CRM system which shared the NCSC guidance. We also highlighted the availability of fully funded staff Security Awareness Training. The immediate response was highly encouraging; so far, we have had over **560 companies booking training for their staff**.

We have increased the capacity for Security Awareness Training and we will continue to issue reminders during the conflict.

Subsequently, we have been working with **Logistics UK** to issue the alert to their members, and to offer them places on specially created Logistics UK sessions.

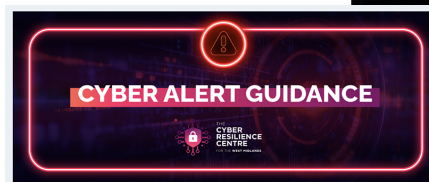
LOGISTICS UK



National Cyber Security Centre
a part of GCHQ



You can see and try the Cyber Action Toolkit by scanning the QR Code.



In response to the evolving events in the Middle East, NCSC is advising that UK organisations review their cyber security posture.

Are your staff fully aware of current and emerging cyber threats?

The NCSC has issued an alert advising businesses take action following the conflict in the Middle East. Clearly, organisations operating in or with Middle Eastern countries are at risk, but the conflict also poses additional threats to businesses of all sizes, regardless of whether they have links to the Middle East. In the alert, NCSC recommends that businesses prepare to respond to the risk of collateral impacts in the UK from Iran-linked hacktivists by reading previously issued advisories on topics like DDoS attacks and phishing; you and your staff may not know what they are, but they are applicable to SMEs.

Now is the ideal time to book fully funded Security Awareness Training for your staff

Employees are the first layer of cyber defence in any business, so it's essential to ensure they can spot common cyber security issues or risks. The training is aimed at those with little or no technical knowledge and delivered in small, succinct modules supported by real-world examples relevant to the business's context.

Based on the National Cyber Security Centre's guidance, **Security Awareness Training for Small Businesses** provides employees with a basic yet effective understanding of their cyber environment and the confidence to recognise and report potential security issues.

[Book your free Security Awareness Training today](#)

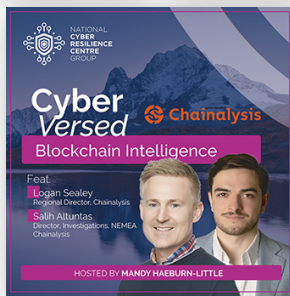
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CyberVersed podcast

Our CyberVersed podcast continues to grow in popularity, reaching new listeners across the globe. We have now released 51 episodes and it has been downloaded in **78 countries!**

Thank you to all who have taken part in the recordings, and thanks to Dr. Mandy Haeburn-Little who has very ably hosted every episode.

Since the last update, we have released three episodes:



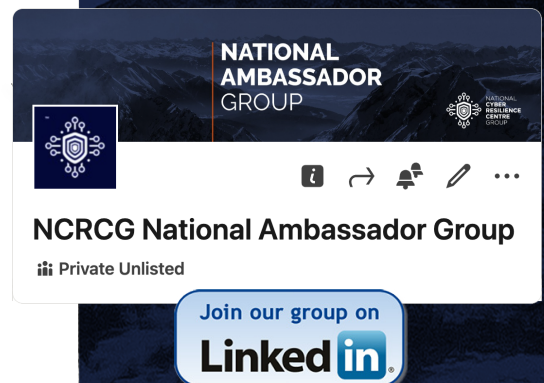
We are keen to hear from National Ambassadors or public sector organisations about future podcast topics and participation. If you have an idea for a podcast, or wish to take part in future roundtable recordings, please contact gordon.white@nationalcrcgroup.co.uk

You can listen to and download the podcast from all major podcasts channels, or you can go to the CyberVersed podcast website page: nationalcrcgroup.co.uk/cyberversed-podcast/



LinkedIn Group

Please also remember we have a Private LinkedIn Group for National Ambassador representatives. The purpose of the group is to enable you to engage and collaborate with one another. Membership of the group is by invite only; if you haven't already joined, please speak to Joanna Goddard at joanna.goddard@nationalcrcgroup.co.uk and she will arrange an invite. Alternatively, if you go to the following url, you can 'Request to Join' and we can approve you: www.linkedin.com/groups/12993184



New collateral to share

We have created two new newspapers; the **National Cyber Insider** and **The SME Guardian**.

The National Cyber Insider was created especially for **CyberUK 2026** in Glasgow. Thank you to the National Ambassadors that kindly submitted articles for this edition of the newspaper which was exceptionally well received at CyberUK. The paper includes articles from or about **Akamai, CGI, CyberSmart, GTIA, L'Oréal, Nationwide, NatWest Group, and Sir Robert McAlpine**.

The SME Guardian newspaper is targeted at an SME and third sector audience with useful information about the CRC Network, CRC membership benefits, fully funded services available through the Cyber PATH programme and relatable case studies.

It is distributed at many local business events and national expos such as the **National Cyber Security Show** at the NEC, **Accountex, The MSP Show** and the **Care Show**, all at Excel in London.



Read or download National Cyber Insider



We have also recently created a new brochure for SMEs about the Cyber PATH programme, which outlines the fully funded services available to them.

We also have a generic CRC Network Brochure that can be dual-branded for National Ambassador events. If you would like to request these, please contact our CMO, Gordon White at gordon.white@nationalcrgroup.co.uk.



Read or download The SME Guardian

NCRCG

Key Contacts

We are keen to work with all of our National Ambassador organisations, not only on the delivery of our goals to improve cyber resilience among SMEs but also to assist you with your aims and aspirations.

Whether it is a supply chain or customer campaign, collaboration on white papers, participation of senior law enforcement at your events, or assisting in the development of a robust cyber talent pipeline, we are happy to work with you. Please feel free to reach out, and we will facilitate the necessary meetings and provide the resources to achieve the desired outcome.

NCRCG



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