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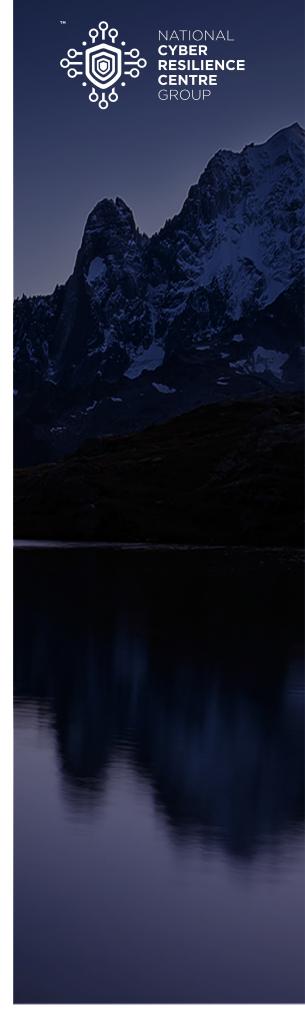
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Welcome

Thank you for taking the time to read the latest edition of the National Cyber Resilience Centre Group (NCRCG) Quarterly Update.

NCRCG was set up to support UK law enforcement in bolstering the cyber resilience of micro, small, medium-sized businesses, and third-sector organisations (SMOs) across the country. We are governed by the City of London Corporation and funded by the Home Office, alongside our valued private sector partners through the NCRCG National Ambassador Programme.

With our impact reporting now firmly established, in this Impact Report we share insights into the depth of activity and outcomes achieved through our National Ambassador and Cyber PATH programmes.

As of the end of September 2025, 26,700 SMOs have registered with the Cyber Resilience Centre (CRC) network. This marks the establishment of a national mechanism for two-way dialogue on cybercrime prevention.

Currently 23% of new CRC members engage with automated guidance, which we design in alignment with the National Cyber Security Centre (NCSC). Our goal is to deepen police engagement with the remaining 77%, maintaining active relationships with all registered members year-on-year as we continue to grow the SMO membership base and build on the support we provide.

With my deepest thanks to our National Ambassadors representatives, who have collectively contributed hundreds of hours to enable NCRCG's work and to support law enforcement, making the UK a safer place to do business online.

Our next edition of this Report will be published in January 2026, offering a full-year review of this trailblazing initiative. As the UK's lead force for cybercrime, we are pleased that City of London Police will be contributing to future editions with updates on the collective impact of the regional CRCs, as well as emerging SMO threat intelligence gathered in partnership with our National Ambassadors.

Joanna Goddard

Chief Experience Officer, NCRCG

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Latest impact report

SMO SUPPLY CHAIN MITIGATION







of National Ambassador supply chain campaign respondents that sign up with a CRC

SMOs IN ACTIVE LEARNING



registered across the CRC Network.



700+ SMOs signing up to the CRC network/month.



National Ambassadors now running scaled campaigns to **supply chain** and **customer bases**, escalating this rate of registration.

SKILLS CRISIS MITIGATION









668

Total number of days of Cyber PATH paid work experience days

HARD TO REACH BEING REACHED



And **80%**



of CRC engagement
is with organisations with
less than 50 employees the hardest to reach as
identified by UK Home Office

RECOGNISED BY ACADEMIA



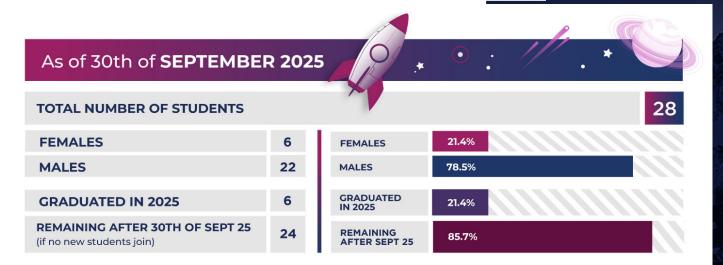
The network is working with over

1 7 university partners

as part of our talent pipeline programme Cyber PATH, and benefiting over 100 students now set to scale and nearing 30 enterprise organisations and their supply chains.

Latest impact report

CYBER PATH STUDENT UPDATE



MEMBERSHIP BREAKDOWN

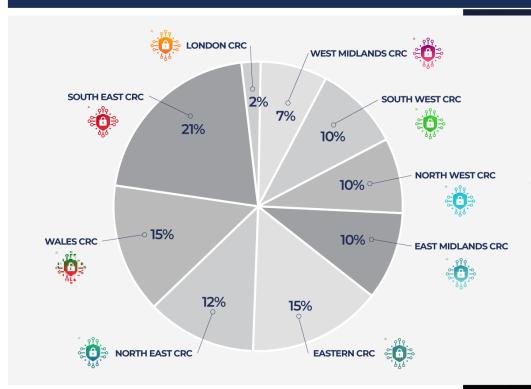


CORE MEMBER VOLUME BY CRC REGION

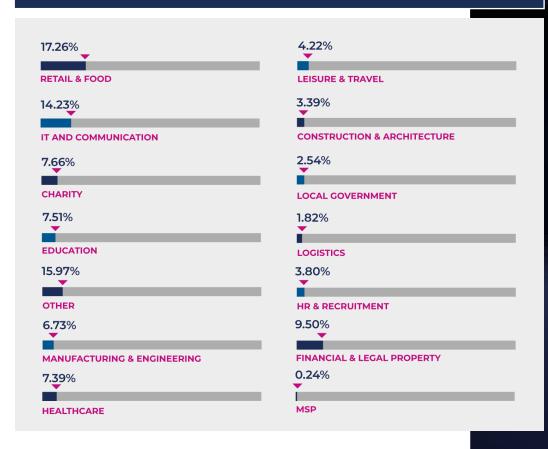


Latest impact report

CORE MEMBERS BY REGIONAL CRC



CORE MEMBERS BY SECTOR



Cyber PATH scaling up for 2026

Cyber PATH activity is set to expand with the impending move to providing fully funded services. In preparation for this, we have been recruiting new team members. We are delighted to welcome **Sophie Powell** to the role of **Talent Manager**. Sophie is an excellent

Powell to the role of **Talent Manager**. Sophie is an excellent example of the career opportunities provided by the Cyber PATH programme.

Sophie joined Cyber PATH while at university and was in the first cohort, and while studying, she won the **Cyber UK 'Cyber Student of the Year'** award in 2023.

Upon graduating, Sophie took on a cyber role in the private sector and also co-founded **CyberWomen Groups C.I.C.**, with the intention of creating an inclusive community and promoting positive change towards diversity in STEM. The C.I.C. has gone from strength to strength; Sophie remains a Director and a passionate driving force.

We are delighted to welcome Sophie back to Cyber PATH. Her knowledge and experience of the programme make her the perfect person to fulfil the role of Talent Manager.

We are also completing this year's recruitment process and look forward to welcoming our new students to the programme. This year, we have begun working with **six universities in London**. The recruitment process for London is ongoing, with a fantastic response so far, and we look forward to welcoming a number of students studying in London.

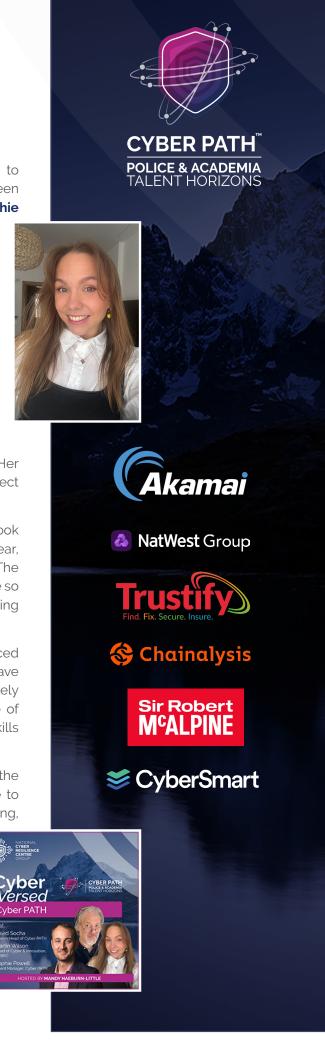
David Socha, Interim Head of Cyber PATH, is particularly experienced in building and developing teams, so his knowledge and expertise have been welcomed during this period of growth. However, he is not solely focused on team-building; he has also been exploring the range of cyber roles emerging across various industry sectors and the skills required by organisations in the public and private sectors.

We are grateful for the ongoing support we receive from many of the National Ambassadors, who bring the knowledge and experience to the programme. Their support, in the form of specialist training,

certifications, and work experience, is invaluable and greatly appreciated by both the Cyber PATH team and the students.

We are currently working with Akamai, NatWest Group, Trustify, Chainalysis, Sir Robert McAlpine, and CyberSmart on a range of initiatives.

We have also recently released a new episode of the CyberVersed podcast focusing on Cyber PATH; Dr. Mandy Haeburn-Little chairs an engaging conversation with David Socha, Dr. Martin Wilson, and Sophie Powell.



Chainalysis is proud to support the NCRCG mission...

Thank you to Chainalysis for the recent blog and video highlighting their collaboration with City of London Police and the value of being a National Ambassador.

How Chainalysis and the City of London Police Are Building UK Cyber Resilience

Micro, small and medium-sized businesses, and third-sector organisations (SMOs) face an increasingly complex cyber threat landscape, often lacking the resources and expertise needed to protect themselves effectively. In the UK alone, 5.5 million SMOs represent the most vulnerable sector to cyber attacks, creating an urgent need for innovative approaches to cyber resilience.

The National Cyber Resilience Centre Group (NCRCG) has developed a unique solution to this challenge. As a strategic collaboration between police, government, private sector, and academia, this not-for-profit organisation — funded and supported by the Home Office, policing, and private sector partners — works to strengthen cyber resilience across the nation's SMO community in support of the government's National Cyber Strategy.

As a founding member and national ambassador for three years, Chainalysis is proud to be supporting this mission to coordinate a strong defense against cybercrime and reduce cyber risks amongst the SMO community in the UK.

Keep reading for more, or watch the video with Andrew Gould from the City of London Police and Alex Cable, VP NEMEA at Chainalysis as they discuss the success of NCRCG.

From reactive to proactive: A new approach to cyber protection

"For the last 10 years, Chainalysis has been involved in some of the largest cyber investigations globally," explains Alex Cable, VP NEMEA at Chainalysis. "A lot of what we've been doing with UK policing has been very much post-event — after a cyber attack has happened. One of the reasons why we love working with the resilience centers is that this is all about protecting. This is about protecting businesses from actually getting under cyber attack."

This shift from reactive investigation to proactive protection represents a fundamental change in approach, and is aligned with Chainalysis' mission to prevent illicit transactions.



Chainalysis (Cont.)

A proven partnership

The collaboration between Chainalysis and NCRCG exemplifies how public-private partnerships can drive meaningful change. "Chainalysis have been fantastic national ambassadors for us," notes Andrew Gould from the City of London Police. "They saw very early the value that this initiative could bring, and they wanted to help. They're really important partners for us in other areas of our cybercrime response.

And because this is a really important initiative for us, Chainalysis wanted to bring their expertise and resources to help support this."

Building tomorrow's cyber workforce

At the heart of this initiative is the Cyber PATH programme, which connects university students with SMOs to provide hands-on cyber security support. Chainalysis is an active participant in this programme, as some of our subject matter experts have volunteered to train students in blockchain analytics and crypto-related cyber threats — crucial skills in today's digital landscape.

"We're training those students on cyber investigations, blockchain analytics, and what cyber threats look like when they're crypto-generated," Cable notes. "From our perspective, that does two things. Firstly, it's helping the pipeline of talent for cyber within the UK economy. And secondly, it's raising up amazing young students who are making their first steps into their careers in cyber."

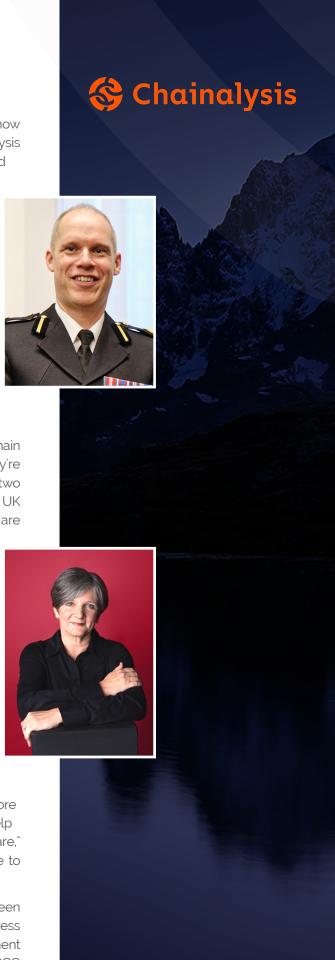
The program goes beyond training, with experienced Chainalysis investigators and trainers providing mentorship to students. This personal guidance helps bridge the gap between academic learning and real-world application, creating a more robust pipeline of cybersecurity professionals.

Gould highlights the impact of this collaboration: "They've been doing some fantastic work with some of our students — training them on the blockchain and getting them to understand the benefits and the possibilities that come for cryptocurrencies and support them in their onward path into industry."

A mission-driven partnership

For Chainalysis, this partnership aligns perfectly with the company's core mission. "We believe in building trust in blockchain, and we want to help organisations protect themselves from cyber attacks and ransomware," Cable emphasizes. "We work here for the right reasons, and we like to give back."

This collaboration demonstrates how the strategic coordination between police, government, private sector, and academia can effectively address complex cybersecurity challenges. By combining law enforcement expertise with private sector innovation and academic talent, NCRCG creates a comprehensive approach to cyber resilience that no single organisation could achieve alone.



BSA answers the UK Security Minister's call

True crime... prevention.

How enterprise leaders are strengthening cyber resilience in their supply chains — one small business at a time.

In a speech at Hallam University last month, UK Government Security Minister Dan Jarvis said: "By providing cyber security services to small organisations, we're

improving national resilience". His statement is certainly something a select gathering in London this week agreed with wholeheartedly and explored in depth.

The **Business Services Association** (BSA) hosted a panel discussion to highlight the need to encourage enterprise organisations to do more to help small and medium-sized organisations (SMOs) in their supply chains become cyber-resilient. Significantly, the discussion revealed that the **National Cyber Resilience Centre Group** (NCRCG) has the answer.

The event, inspired by a suggestion from the **UK Security Minister**, brought together senior leaders from across industry and law enforcement to explore how the NCRCG's National Ambassador Programme is driving real change.

The BSA, acting on the Minister's recommendation, convened a panel featuring: lan Pratt, Head of Global Securtiy for global giant, **HP**, Steve Turner, Co-founder of **mark-making***, a long-standing SMO supplier to **Nationwide Building Society**, Sharon Gould, Supplier Security & Resilience Manager, Nationwide Building Society, Andy Black, Chief Information Security Officer, **Sir Robert McAlpine**, and Kunle Anjorin, Director Consulting Delivery Cyber Security at **CGI**.

Tijs Broeke, Director Government Affairs and Public Policy at HP, and Chair of the National Cyber Resilience Centre Group, introduced the session. Then, Andy Gould, Detective Chief Superintendent and **NPCC** National Cyber Crime Programme Lead overseeing cyber operations across all 34 police forces in England and Wales, provided a compelling update on online crime prevention and recent arrests. His message was clear: law enforcement is not just reactive—it's proactive and working hand in hand with industry to protect the digital economy.

lan Pratt, Head of Global Security, HP, and Joanna Goddard, Chief Experience Officer, NCRCG, provided short 'scene-setting' presentations ahead of the panel discussion, which was facilitated by Simon Godfrey, founder and CEO, **Probing Minds**.

The discussion began with the panellists sharing information about their respective businesses and the cyber challenges they face daily, along with their thoughts on what we need to do to make all businesses, large and small, more resilient.

The panel explored how the National Ambassador Programme is helping enterprise organisations such as CGI, SRM, and Nationwide engage their suppliers in meaningful cyber resilience efforts to align with government-recommended baseline standards such as Cyber Essentials.





BSA answers the UK Security Minister's call (Cont.)

Described by panellists as "like an outsourced service that understands how to build trust with SMOs", the programme helps small businesses understand what cyber threats are relevant to them, how to access free support from police-led Cyber Resilience Centres, and take practical steps to improve their security posture.

The outcomes of the National Ambassador's national supply chain campaigns were clearly demonstrated by a captivating case study highlighted by Steve Turner, whose creative agency, a longtime supplier to Nationwide, engaged with the recent supply chain campaign. Even though the company was already Cyber Essentials accredited, it accepted the offer of Security Awareness Training, leading to the implementation of new controls and an increase in the team's knowledge of current cyber threats.

Steve's story sparked a lively discussion about the role of media, behavioural science, and data analytics in crafting communications that resonate with SMOs. The consensus? We need innovative techniques to deliver the right message, at the right time, on the right topics. Techniques that the National Ambassador programme currently provides.

One key insight emerged: unless enterprise organisations hire more senior leaders with experience running SMOs, they will remain reliant on initiatives such as the National Ambassador Programme to bridge the gap. As one

panellist put it: "This programme isn't just a nice-to-have-it's a strategic enabler for supply chain resilience."



Nationwide's Sharon Gould added: "The Cyber Resilience Centres offer our SMO suppliers realistic, pragmatic and effective strategies, which will be deliberately tailor-made to their specific business. This can help our suppliers avoid getting overwhelmed by the wider cyber risk landscape and intense media coverage of incidents, and to access expert help in prioritising the practical steps to protect their own systems and data. This easily-accessible and confidential support very helpfully

augments the oversight and advice that we can provide when managing our supply chain security and resilience."

NCRCG's CXO, Joanna Goddard, concluded: "This panel discussion was an excellent example of how the National Ambassador programme is making a significant contribution in helping to protect SMOs across the country. Having such a strong portfolio of enterprise businesses that are not only willing but eager to collaborate is making a genuine and measurable impact. We are delighted with the energy and passion demonstrated by everyone involved in today's discussion; many excellent points were raised that will help us shape the future direction of the work we do at NCRCG."

And yes—BSA members are off to deliver a well-deserved thank you to the Security Minister for sparking this vital collaboration.







NATIONAL CRC GROUP NATIONAL AMBASSADORS QUARTERLY UPDATE Q3 2025

Latest intel reports and research reports



Read or download Microsoft Report



Read or download Chainalysis Report



Read or download Resilience Review



Read or download CyberSmart Survey

National Ambassador campaign update

CAMPAIGNS DEPARTURE BOARD **VOLUME NATIONAL TARGET AUDIENCE LAUNCH DATE** nationwide SUPPLIERS 220 DEPARTED AVIVA BROKERS 3.500 DEPARTED Sir Robert MCALPINE SUPPLIERS 1,200 DEPARTED GTIA BOARDING AVIVA BROKERS(2) BOARDING AVIVA SUPPLIERS 200 BOARDING Microsoft BOARDING Trustify 10,000 BOARDING LOGISTICS UK MEMBERS 21,000 BOARDING NatWest Group CHARITIES 1,580 DEPARTED NatWest Group DOCTOR'S SURGERIES BOARDING NatWest Group DENTAL PRACTICES BOARDING NatWest Group CARE HOMES BOARDING NatWest Group LEGAL PRACTICES BOARDING mastercard. BOARDING BANKING PARTNERS BOARDING ĽORÉAL **BUSINESS PARTNERS** SUPPLY CHAIN BOARDING L'ORÉAL SALONS 7,000 BOARDING ĽORÉAL 😻 CyberSmart MSPs 6000 BOARDING LOCAL MARKET TOWN 100+ DEPARTING AUGUST 100+ SOCIAL ENTERPRISE DEPARTING AUGUST Sir Robert M^cALPINE POLICE SUPPLY CHAIN 1,500 DEPARTED WEST MERCIA SUPPLY CHAIN 800 DEPARTED

700

INITIATIVE

👸 Home Office

DEPARTED

Developing bespoke National Ambassador campaigns

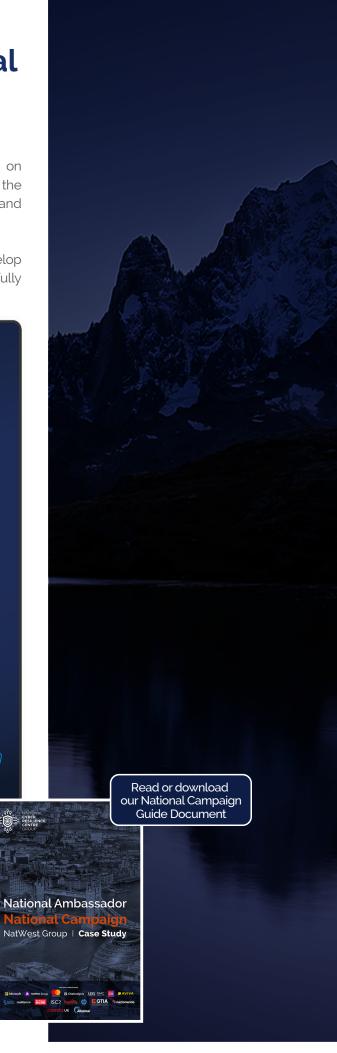
As you will see on the Departures Board, we are currently working on several campaigns, each tailored to the specific requirements of the National Ambassador. We are also learning from each campaign and developing collateral that supports the organisation's activities.

We are happy to discuss your requirements and work with you to develop a campaign plan and all the supporting materials you need to successfully reach your customers, suppliers, or members.



The requirements of each organisation differ, so we work with you to create a bespoke campaign.

We have prepared a National Ambassador Campaign Case Study based on the work we are doing with NatWest Group. It will provide a flavour of what we can do to reach your suppliers and customers.



News from the Regional Centres

The CRCs have been busy with their usual outreach and membership continues to grow, currently at a rate of around **700 SMOs per month**.

We have also begun a **sector-specific approach**. The first of this activity has been to target the **Care Sector** with a series of specially prepared webinars with specific guidance that is relevant to organisations in the sector.

Eastern CRC has led ths initiative. Supported by Centre Director, **Paul Lopez**, Business Development Manager, **Sapphire Little** has led the campaign with a considerable amount of success. The three-webinar series received **781 registrations**, resulting in **617 new members** joining their regional cyber resilience centre.







A Free Police-Led Webinar for the UK Care Sector

The Care Sector Cyber Series has been a great success already; however, it has also lead to a further opportunity with **Care England**, an organisation representing **the entire adult care sector in England**. Their membership includes organisations of varying types and sizes, amongst them single care homes, small local groups, national providers and not-for-profit voluntary organisations and associations.

Eastern CRC, representing the CRC Network, will repeat their series of webinars to Care England members during November and December.





Paul Lopez
Centre Director
Eastern CRC



Sapphire Little
Business Development
Manager
Eastern CRC



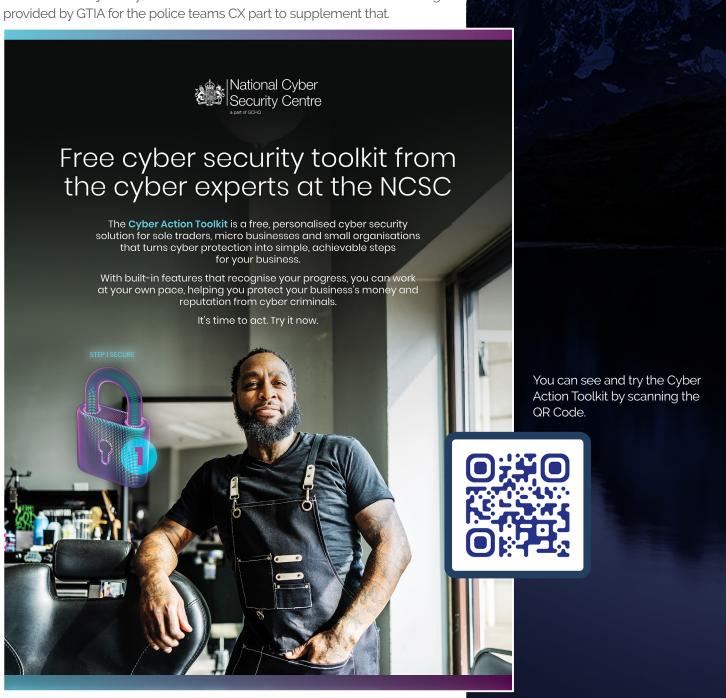
Continuing to build government relationships

We are continuing to build our relationship and collaborate with NCSC.

On 15th November they launched **Cyber Action Toolkit**, a cyber security solution for solo traders, micro businesses and small organisations.

NCSC provided unique URLs for each of the 9 regions so that we can track referrals to Cyber Action Toolkit. We have provided each centre with special graphics to promote the toolkit and early indications suggest the CRC members are finding it a useful tool. Since the launch, **we have referred over 525 businesses** to the Cyber Action Toolkit download page.

We are also working closely with NCSC on the development of an MSP automated CX journey, train the trainer content and collateral is being provided by GTIA for the police teams CX part to supplement that.



|National Cyber |Security Centre

CyberVersed podcast

Our CyberVersed podcast continues to grow in popularity, reaching new listeners across the globe. We have now released 43 episodes and it has been downloaded in **63 countries**!

Thank you to all who have taken part in the recordings, and thanks to Mandy Haeburn-Little who has very ably hosted every episode.

Since the last update, we have released three episodes:







If you have an idea for a podcast, or wish to take part in future roundtable recordings, please contact gordon.white@nationalcrcgroup.co.uk

You can listen to and download the podcast from all major podcasts channels, or you can go to the CyberVersed podcast website page: nationalcrcgroup.co.uk/cyberversed-podcast/







New National Ambassador

Welcome



We'd like to extend a very warm welcome to our newest National Ambassador, CyberSmart. As a leading cyber security specialist, CyberSmart is perfectly placed to join the ranks of NCRCG's National Ambassador Programme. With over 1,000 Managed Service Providers (MSPs) and over 6,000 SMO customers in the UK, it is primed to act as an enabler to this crucial sector within the digital economy, the CRC network and the national technical authority, NCSC.

We are delighted to have CyberSmart on board, and we look forward to working closely with Jamie Akhtar, Toby Lywood, Vicky Cartwright and Umar Khalid.

They have made a great start; Jamie has already recorded an episode of the CyberVersed podcast, and we have had initial meetings about possible campaign activity!



New collateral to share

We have released a new edition of our popular newspaper, The first thing to note is that we've change the name from the SME Guardian to the **SMO Guardian** to reflect an more inclusive approach to encompass third-sector and not-for-profit organisations that need vital cyber security support.

The new edition was prepared in advance of London Build 2025 Expo, the largest construction exhibition and conference in the UK. With thanks to Rachel Lloyd-Moseley and Andy Black at Sir Robert McAlpine, we are taking part in a panel discussion at the event which will be chaired by Mandy Haeburn-Little.

In addition, students from the Cyber PATH programme will be in attendance at the Expo to hand out newspapers and to engage people from the construction sector.

Sir Robert McAlpine has also kindly provided our front cover story about how they are working with the CRC Network to help secure supply chains in the construction sector.

We have also updated our Cyber PATH brochure with full details of all the current services that are available to SMOs.

Please feel free to download and distribute the brochure to SMOs in your supply chain who would find the Cyber PATH services useful.





19 - 20 NOVEMBER

Read or download

The SMO Guardian

Media interest and news from the CRC Network

Recent media coverage

CFOtech UK
ChannelLife UK x5
eCommerceNews UK
IT Brief UK x6
SecurityBrief UK x6
Security Matters Magazine x2
Professional Security Magazine Online
Van Fleet World
Materials Handling World
Freight Week
Multimodal
Fuel Oil News
IT Security Guru

- To support the increased interest from the media and the cyber ecosystem, we have prepared a **Press Pack** that outlines the work of the NCRCG, CRCs, Cyber PATH, and the National Ambassadors. If you would like a copy of the Press Pack, please request this from Joanna Goddard, CXO at NCRCG.
- 46 episodes of CyberVersed Podcast are now live and have been downloaded in **63 countries** across every continent.
- We have been working closely with NCSC to assist in the promotion of **My Cyber Toolkit**, which was launched on the 14th November 2025. Early indications are that the CRC Network has contributed over 500 referrals to this exciting new tool.

In addition we are working with them to explore how we can integrate My Cyber Toolkit into our new CX Journeys.

- In order for NCRCG and the CRC Network to better support National Ambassador event invitations, we are developing an **Events Portal** on the NCRCG website. This tool will enable National Ambassadors to post details of upcoming events and invite participation from policing at NPCC and the CRC Network. Development is underway and the portal should be available by early November.
- We are grateful to GTIA for the invitation to attend and present at their recent GTIA ChannelCon EMEA conference where Patrick Milford was able to present the work of the CRC Network. He and Michelle Ohren were delighted to meet many of their members in the Vendor Hall.
- The CRC Network also exhibited at the International Cyber Expo at Olympia in London. The network was represented by CRC team members from North West CRC, Eastern CRC, South East CRC and London CRC.



NGRCG Key Contacts

We are keen to work with all of our National Ambassador organisations, not only on the delivery of our goals to improve cyber resilience among SMOs but also to assist you with your aims and aspirations.

Whether it is a supply chain or customer campaign, collaboration on white papers, participation of senior law enforcement at your events, or assisting in the development of a robust cyber talent pipeline, we are happy to work with you. Please feel free to reach out, and we will facilitate the necessary meetings and provide the resources to achieve the desired outcome.



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